

## View Return Status

---

**Q1. The status of my Return is shown as 'In Process'. When can I expect my Return to be processed?**

A1. We process all income tax returns in batches. Some taxpayers may receive their tax bills (Notice of Assessment) earlier than others. Generally, most taxpayers should receive their Notice of Assessment by September.

**Q2. The status of my Return is shown as 'Undelivered'. Why is this so?**

A2. The income tax return sent to you, based on the last known mailing address in our record, has been returned to our office as undelivered.

For NRIC holder, if there is any change in residential address, please report your new address at the Immigration & Checkpoints Authority (ICA) or at any Neighbourhood Police Post. Your new address will then be automatically updated in our system.

If you wish to have your Tax Related correspondences forwarded to address other than your Residential Address, please write in to us at the following address to update us on your latest mailing address:  
55 Newton Road  
Revenue House  
Singapore 307987

You may proceed to e-file by clicking on the Return Status hyperlink during the filing period.

**Q3. The status of my Return is shown as 'Not Required'. However, I have income for the previous year to declare. How can I declare such income?**

A3. You are required to file your income tax return if your annual income in Singapore in the previous year is \$22,000 or more. You may file by clicking on 'e-File Form B/B1' link at the Left-hand menu to e-File.

**Q4. The status of my Return is shown as 'No Filing Service'. Do I need to file?**

A4. You are not required to file your income tax return if you only had auto-included employment income and your relief claims are the same as the previous year. Your Notice of Assessment will be automatically issued to you based on the income information transmitted to IRAS by your employer (i.e. auto-included income) and your relief claims for previous year. However, the reliefs may be adjusted if you have been informed that you do not meet the eligibility criteria.

If you have sources of income other than auto-included employment income, or if your relief claims have changed since, you need to file a return. You may e-file by clicking on the Return Status hyperlink during the filing period.

**Q5. When is the filing due date?**

A5. You are required to e-file by 18 April or complete the income tax return and send it back to us by 15 April each year. If you do not submit your return on time, enforcement actions may be taken against you.

**Q6. What should I do if I cannot file my income tax by filing due date?**

- A6. If you require an extension of time, please write to us on or before 31 March, stating your reason and providing an estimate of your income after deducting donations and tax reliefs. We will evaluate your request and inform you on the outcome. If your request for extension of time has been granted, you may view the status of your request online under the 'Remarks' column.

**Q7. What should I do if I receive a Letter of Composition (LC) or Summons for failing to file my tax Return and/or Accounts?**

- A7. You should file the outstanding Return and/or Accounts immediately. Please pay the composition fee by the due date as stated in the Letter of Composition. If you have received a summons, payment of the composition fee should be before the date assigned for your attendance in Court.

For prior year forms or where the facility to e-file is no longer available, please call 1800 356 8300 for the returns to be sent to you by post.

Please use the payment voucher when you make payment. You may call 6356 7012 during office hours for a copy of the payment voucher.

**Q8. How will I know if a Letter of Composition (LC) or Summons has been issued to me?**

- A8. Under the Remarks column, you will see the following message 'You have an outstanding case. Please click [Here](#) for more details.' You should click on the hyperlink 'Here' to view the list of outstanding matters pertaining to filing of Return and/or Accounts.