

## Simplified 1-page e-Service

Q1. What is this simplified 1-page e-service for Tax Clearance?

Q2. With this enhancement, what changes can I expect?

Q3. What if I have additional income to report after obtaining the online notification to release monies?

Q4. Who can use the simplified 1-page e-service?

Q5. Can I view the online notification at *myTax Portal* after filing?

Q6. What if I forget to print a copy of the online notification?

### **Q1. What is this simplified 1-page e-service for Tax Clearance?**

A1. This e-service will provide greater convenience to employers who are uncertain of the exceptions where Tax Clearance is not required. An online notification would be displayed upfront. Employers can then print the notification for their record.

### **Q2. With this enhancement, what changes can I expect?**

A2. Depending on the information entered by you:

- Where tax clearance is not required - An online notification informing you to release any monies withheld to your employee will be displayed. Please print a copy for your record. No clearance directive will be issued.
- Where tax clearance is required - You will be prompted to continue the e-filing process in the normal way.

### **Q3. What if I have additional income to report after obtaining the online notification to release monies?**

A3. If there is additional income to report subsequently and the total income in any year exceeds \$20,000 annually, you have to e-file a new IR21. Select IR21 Type = "Original".

### **Q4. Who can use the simplified 1-page e-service?**

A4. Both preparer and approver can use the simplified 1-page e-service.

### **Q5. Can I view the online notification at *myTax Portal* after filing?**

A5. No.

### **Q6. What if I forget to print a copy of the online notification?**

A6. You can use the Simplified 1-page e-service to re-enter the information again.