

Frequently Asked Questions - Objection/Revision module

ESTIMATED CHARGEABLE INCOME (ECI)

1 How do I revise my ECI?

You may go to "Object/Revise Assessment" Module and select Objection/Revision to "ECI".

2 Do I need to be authorised before I can object/revise the company's ECI?

Yes. You have to be authorised by the company via the E-Services Authorisation System (EASY) before you can access the portal to revise/object the company's ECI.

3 As a tax agent, how many clients' ECI can I revise in one submission?

Revision for multiple clients is not available. Revision to ECI should be made for each client at the respective portal.

4 Is there a limit to the number of times that I can object/revise to the ECI?

No, there's no limit. However, under certain circumstances, the company/tax agent will not be able to revise the ECI amount but will be asked to furnish the reason for objection/revision to the ECI instead.

5 Which Years of Assessment can I object/revise?

You can object/revise 1 advance, the current and 6 back Years of Assessment (YA). As the objection/revision to ECI module is only available from YA 2006, you can use it to object/revise ECI from YA 2006.

6 Will there be a time limit for the approver to approve the submission from the preparer?

Yes, IRAS might remove those submissions in the approval summary which are more than 14 days.

7 Explanation on messages launched after selecting ECI and Year of Assessment (YA)

Messages	Reasons
Objection/revision to ECI is not applicable as no ECI for the Year of Assessment has been raised.	No ECI raised for the YA selected.
Objection/revision to ECI is not applicable as assessment for the Year of Assessment is finalised.	The assessment has been finalised for the YA selected hence filer will have to select "Finalised Notice of Assessment".
Objection/Revision to ECI is not applicable as the return has been submitted.	Form C has been received for the YA selected hence filer will have to select "Form C".

FORM C

1 How do I revise details that I had completed erroneously in Form C or in any of the attachments?

You may go to "Object/Revise Assessment" Module and select Objection/Revision to "Form C".

2 Do I need to be authorised before I can revise the details in the Form C or in any of the attachments previously filed?

Yes. You have to be authorised by the company via the E-Services Authorisation System (EASY) before you can access the portal to revise the details of the Form C or in any of the attachments previously filed.

3 As a tax agent, how many clients can I revise in one submission?

Revision for multiple clients is not available. Revision to Form C or other attachments previously filed should be made for each client at the respective portal.

4 Which Years of Assessment can I revise?

You can revise the current and 2 back Years of Assessment.

5 Is there a limit to the number of times that I can revise the Form C?

No, there's no limit.

6 Will there be a time limit for the approver to approve the submission from the preparer?

Yes, IRAS might remove those submissions in the approval summary which are more than 14 days.

7 Explanation on messages launched after selecting Form C and Year of Assessment (YA)

Messages	Reasons
Revision to Form C is not applicable as the return has not been submitted.	No Form C received.
Revision to Form C is not applicable as the assessment for the Year of Assessment has been finalised.	The assessment has been finalised for the YA selected hence filer will have to select "Finalised Notice of Assessment".

FINALISED NOTICE OF ASSESSMENT

1 How do I object to a Finalised Notice of Assessment?

You may go to “Object/Revise Assessment” Module and select Objection/Revision to “Finalised Notice of Assessment”.

2 Do I need to be authorised before I can object to the Finalised Notice of Assessment?

Yes. You have to be authorised by the company via the E-Services Authorisation System (EASY) before you can access the portal to object to the Finalised Notice of Assessment.

3 When can I receive the revised Notice of Assessment?

As the objection will be sent to our officer for review, you will be notified of the revision to the Finalised Notice of Assessment at a later time.

4 As a tax agent, how many clients can I object in one submission?

Objection for multiple clients is not available. Objection to the Finalised Notice of Assessment should be made for each client at the respective portal.

5 Which Years of Assessment can I object to?

You can object to 1 advance, the current and 6 back Years of Assessment.

6 Is there a limit to the number of times that I can object to the Finalised NOA?

No, there's no limit.

7 Will there be a time limit for the approver to approve the submission from the preparer?

Yes, IRAS might remove those submissions in the approval summary which are more than 14 days.

8 Explanation on messages launched after selecting Form C and Year of Assessment (YA)

Messages	Reasons
Objection to Finalised Notice of Assessment is not applicable as the return has not been submitted.	No Form C received.
Objection to Finalised Notice of Assessment is not applicable as assessment has not been finalised.	Form C received but has not been finalised hence filer will have to select “Form C”.

Reporting of Error

1 What should I do if I encounter an error while using the objection/revision module via myTax Portal?

We encourage you to clear the cache and close active applications before you e-File. For instructions on clearing 'cache', please refer to the steps below:

For Internet Explorer (IE) browser versions 5, 6 and 7

Step 1: Go to "Tools" menu.

Step 2: Click on "Internet Options".

Step 3: Go to "General Tab".

Step 4: Click on "Delete Files" under "Temporary Internet Files" / Click "Delete" button under Browsing History section (for IE 7)

Step 5: Click "OK" to delete files / Click "Delete all ..." button and Click "Yes" button on the pop-up window (for IE 7).

Step 6: Click "OK" to exit the Internet Options.

If you still encounter an error, please email us at ctmail@iras.gov.sg with the following details:

- (a) Date and time that you encountered the error
- (b) Tax Reference Number of the company and the login person
- (c) Description of the error (e.g. after clicking "Submit" at Confirmation Statement)
- (d) The operating system you are using (e.g. Windows XP, Vista)
- (e) The browser type and version number (e.g. Firefox 2.0, IE 6)
- (f) The error message(s) or the screenshot of the error(s)

Alternatively, please call 1800-3568622 for assistance.