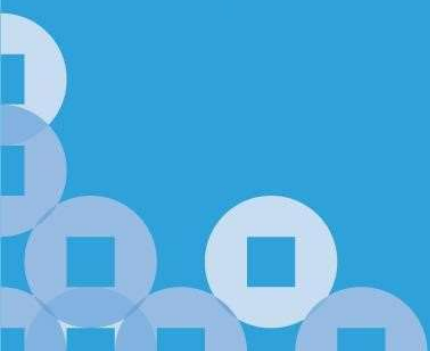




INLAND REVENUE
AUTHORITY
OF SINGAPORE

FAQ

[View Filing Status](#)



Q1. The status of my Return is shown as 'Processing'. When can I expect my Return to be processed?

A1. We process all income tax returns in batches. Some taxpayers may receive their tax bills (Notice of Assessment) earlier than others. Generally, most taxpayers should receive their Notice of Assessment by September.

If you have updated your mobile number (only local numbers) with IRAS, you will receive an SMS alert when your tax bill is finalised and ready for viewing online.

Q2. The status of my Return is shown as 'Not Required'. However, I have income for the previous year to declare. How can I declare such income?

A2. You are required to file your income tax return if your annual income in Singapore in the previous year was more than \$22,000. You may file by clicking on 'Individuals' and select 'File individual Income Tax Form B/B1'.

Q3. The status of my Return is shown as 'No-Filing Service'. Do I need to file?

A3. You are not required to file a tax return for the Year of Assessment (YA) 2019.

Your Notice of Assessment (NOA) or tax bill will be sent to you between end Apr to Sep 2019. Your NOA is computed based on your auto-included income and previous year's relief claims, which may be adjusted if you do not meet the eligibility criteria.

Please note that it is your responsibility to ensure that your NOA is accurate. If you have any other income that is not shown in the NOA, or your relief claims in the NOA are incorrect, please inform us within 30 days from the date of your NOA.

You may verify the details of your auto-included information and preview your Notice of Assessment (PNOA) at myTax Portal using your SingPass or IRAS Unique Account (IUA) from 1 Mar to 18 Apr 2019. (At myTax Portal, click on 'Individuals' and select 'File individual Income Tax Form B/B1'.

- 1) If your PNOA is accurate, you may request an early assessment.
- 2) If your PNOA is not accurate, instead of informing us at the time you receive your NOA, you have the option of e-Filing a tax return to make the relevant changes. These changes could include:
 - Additional or non-auto-included sources of income (e.g. received rental income in 2018, joined a new employer that is not participating in the Auto Inclusion Scheme), or
 - Amendments to personal relief claims (e.g. have a newborn child in 2018, child started working and had income exceeding \$4,000 in 2018).

Q4. When is the filing due date?

A4. You are required to e-File by 18 April or complete the income tax return and send it back to us by 15 April each year. If you do not submit your return on time, enforcement actions may be taken against you.

Q5. What should I do if I cannot file my income tax by the filing due date?

A5. If you require an extension of time, please use the digital service "Request Extension of Time to File".

Q6. What should I do if I receive a Letter for Late Filing or Summons for failing to file my Tax Return and/or Accounts?

A6. You have committed an offence if you did not file your tax return by the due date. To avoid being summoned to court, you should file the outstanding tax return and/or document(s) immediately **AND** pay the late filing fee by the due date stated in the letter. If you have received a Summons, please pay the composition amount at least one week before the Court date.

For prior year forms or when the e-Filing facility is no longer available, please call 1800 356 8300 (+65 63568300) to request for the paper forms to be sent to you by post.

Please quote the payment slip number if you are paying by Internet banking or using any other electronic payment like AXS. When paying by cash at SingPost, please use the payment slip. You may obtain a copy of the payment slip via [myTax portal](#) under "Notices/ Letters".

Q7. How will I know if I have been imposed a late filing fee or issued with a Summons?

A7. You will be notified when you have a late filing fee imposed or summons via a letter to your address in our records or be alerted via SMS to your handphone number registered with us. You can also log in to [myTax portal](#) and select "View Filing Status". You will see the following message 'You have a late filing fee/ summons.' You should click on 'VIEW PENALTY' button to view the list of outstanding matters pertaining to filing of tax return and/or certified accounts.

Contact Information

For enquiries on this user guide, please call 1800 356 8300 or email taxqueries@iras.gov.sg

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