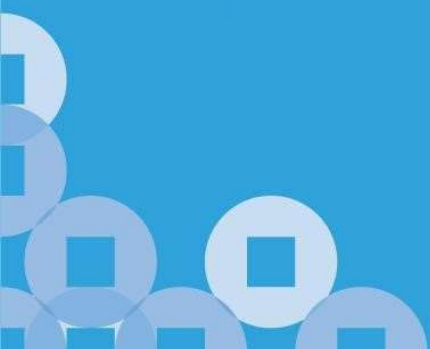




INLAND REVENUE
AUTHORITY
OF SINGAPORE

FAQ

Update Contact Details



Update Contact Details

Q1. Can a Singapore Citizen / Permanent Resident (i.e. NRIC holder) update the residential address?

A1. NRIC holders who wish to update Government departments of a change in their residential address can do so at the Immigration and Checkpoints Authority (ICA) or any Neighbourhood Police Post.

Note:

Under the National Registration Act, an NRIC holder is required to report his/her change of residential address within 28 days, including changes to a place of residence outside Singapore.

Participating government agencies and statutory boards will then be informed of the change in address through the One-Stop Change of Address Reporting Service (OSCARS). For more information on updating residential address, please visit ICA website (<https://www.ica.gov.sg>)

Q2. Can a Singapore Citizen / Permanent Resident (i.e. NRIC holder) change the mailing address to an address other than the residential address (e.g. employer's address)?

A2. Yes. To do so, please log in to myTax Mail using your SingPass or IRAS Unique Account (IUA) to inform us of your new mailing address. You are required to inform IRAS whenever there is a change to your mailing address.

Q3. I am not a Singapore Identity Card (NRIC) holder. Can I update my address via this digital service?

A3. Yes.

Q4. What services will be provided if I update my contact number?

A4. The mobile number (only local contact numbers are acceptable) updated will be used for all IRAS mobile services, such as:

- SMS notifications to file your tax
- SMS reminders to file and pay your tax
- SMS alert when your tax bill [(Notice of Assessment (NOA))] is uploaded at "Notices" in myTax Portal (Note: you will still receive the paper NOA if you have opt out of Electronic Individual Income Tax Notices)

Q5. Are changes to contact details updated instantaneously?

A5. Generally, the changes made will be updated immediately except for change of address which will be processed within 3 working days.

Q6. What can I do if I do not wish to receive any form of SMS?

A6. Please remove your mobile number from myTax Portal.

Contact Information

For enquiries on this user guide, please call 1800 356 8300 or email taxqueries@iras.gov.sg

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