

## FAQs –

### Section 1: For software developers who are currently listed in the IRAS ASR+

#### **1. How long will my software be listed in the IRAS ASR+ for?**

Your software will be listed in the IRAS ASR+ for the current calendar year. You are required to participate in an annual renewal exercise should you decide to renew your software's listing for the following year. The IRAS ASR+ team will reach out to all existing IRAS ASR+-listed software developers to provide more information on the renewal process around Sep to Oct each year.

### Section 2: For software developers new to the IRAS ASR+

#### **2. Can I list multiple versions of the same software (e.g. base version, lite version) in the IRAS ASR+?**

Yes, you may list multiple versions of the same software provided they are integrated with at least one of the 3 digital products.

#### **3. I am a reseller (i.e. not the legal owner) of the accounting software. Can I apply to be listed in the IRAS ASR+ after my software integrates any or all of the 3 digital products?**

Yes, so long as the software integrates at least one of the 3 digital products, it can be listed in the IRAS ASR+.

#### **4. Will IRAS provide me with any technical assistance to integrate the 3 digital products into my software?**

IRAS has comprehensive API specification documents and [guides](#) that have successfully guided solution providers on how to integrate with us. If there is a need for further assistance, do reach out to us at [asr\\_plus@iras.gov.sg](mailto:asr_plus@iras.gov.sg) and we will provide our utmost support on a best effort basis.

#### **5. How long will IRAS take to list my software in the IRAS ASR+ after I have submitted my application?**

If your software meets all the requirements, IRAS will generally list your software within 8 weeks from the date of your application.

**6. Is there a limit on the channels where we can include IRAS' logo in our marketing plan (e.g. Facebook, twitter, company website, other affiliated websites)?**

There is no limit on the type and number of channels, but eligible software developers must only use standard publicity liners provided by IRAS in their publicity efforts. The software developer shall also agree to furnish IRAS with a copy of the material/ software screenshot where IRAS' logo and/or name is indicated. The full terms of use agreement can be found as part of the IRAS ASR+ application package.

**7. Can tax software qualify for the IRAS ASR+?**

Yes, any software that has integrated any of the 3 digital products can be listed in the IRAS ASR+.

**8. I am a tax software provider and based on my client base, there are no use cases for *Submission of GST Returns (F5, F8)*. Will I still be able to get my software listed in the IRAS ASR+?**

You may be listed in the IRAS ASR+ so long as you have integrated your software with at least one of the 3 digital products.