



INLAND REVENUE
AUTHORITY
OF SINGAPORE

FAQ

Update Contact and Notification Preferences



Q1 If I have a Singpass mobile number, do I still need to provide my preferred mobile number?

A1 SMS notifications will be sent to your Singpass mobile number. You need to provide a preferred mobile number only if you require IRAS to send SMS notifications to a different mobile number and not your Singpass mobile number.

Q2 If I have a residential address with IRAS, do I still need to provide a mailing address?

A2 You do not need to provide a mailing address as the paper notices will be sent to your residential address. You need to provide a mailing address if you prefer IRAS to send paper notices to an alternative address.

Q3 Why is my new residential/ mailing address not updated after I clicked on “Save Changes”?

A3 The new residential/ mailing address will be reflected within 10 minutes. Please refresh the page to see the changes.

Q4 I do not have a Singapore mobile phone number. Can I still subscribe to receive SMS notifications on my tax matters?

A4 If you do not have a Singapore mobile phone number, you may register your email address with IRAS to receive updates on your tax matters.

Q5 What are the notification options available to receive updates on my tax matters?

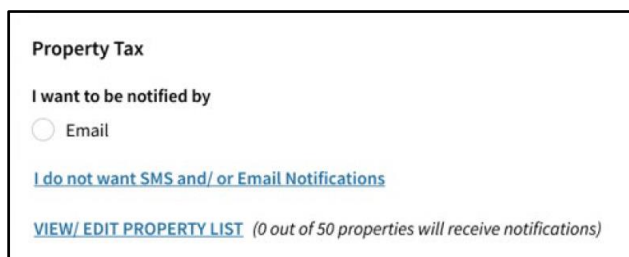
A5 You can choose to receive updates on your tax matters via the following notification modes:

- SMS
- Email
- SMS and Email
- Paper notices to your residential/ mailing address

Please note that you must have valid corresponding contact details to update your preferred notification mode. For example, you must have a valid Singapore mobile number to receive SMS notifications from IRAS.

Q6 What are the notification options available for property owners?

A6



Property Tax

I want to be notified by

☐ Email

[I do not want SMS and/ or Email Notifications](#)

[VIEW/ EDIT PROPERTY LIST](#) (0 out of 50 properties will receive notifications)

If you are a primary owner for your properties, you will receive notifications on property tax matters by default and no further action is required from you.

If you are a secondary owner for your properties, you can receive notifications on property tax matters by selecting the properties from the list by clicking on “View Property List” under property tax.



Property Tax

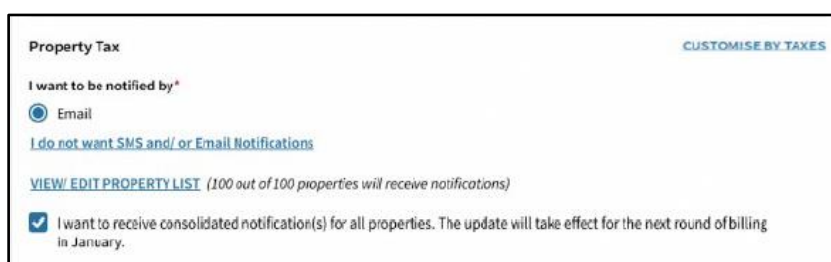
I want to be notified by*

☐ Email

[VIEW PROPERTY LIST](#) (100 out of 100 will receive notifications)

Q7 Can I choose to receive one notification for all properties owned by me?

A7 You can choose to receive one notification for all properties owned by you by selecting the “I want to receive consolidated notification(s) for all properties” under property tax. By selecting this option, you will receive one notification for all your properties at your preferred notification mode.



Property Tax [CUSTOMISE BY TAXES](#)

I want to be notified by*

☒ Email

[I do not want SMS and/ or Email Notifications](#)

[VIEW/ EDIT PROPERTY LIST](#) (100 out of 100 properties will receive notifications)

☒ I want to receive consolidated notification(s) for all properties. The update will take effect for the next round of billing in January.

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