

AXS Kiosks

Q1: Can I pay my stamp duty via credit card at AXS kiosks?

A1: No, AXS does not accept credit card payment at its kiosks for this service.

Q2: Can I pay my stamp duty via the AXS website or mobile app?

A2: No, payment of stamp duty can only be made at any of the AXS kiosks, and not the AXS website or mobile app.

Q3: Is there any restriction on the types of documents (e.g. sale & purchase, share transfer, mortgage) that I can make payment for at the AXS kiosks?

A3: No, there is no restriction on the types of documents payable at AXS kiosks. However, please note that payment at the AXS kiosks is subject to a payment limit of \$3,000 or the daily payment limit of your debit card, whichever is lower.

Q4: Do the AXS kiosks have a payment limit?

A4: Yes, AXS kiosks have a payment limit of \$3,000. Please also note that the daily payment limit of your debit card will also apply, which means that your payment is limited to \$3,000 or the daily payment limit of your debit card, whichever is lower.

Q5: For stamp duties more than \$3,000, can I pay via AXS kiosk?

A5: As the AXS kiosks have a payment limit of \$3,000, you would not be able to make payment at the AXS kiosks. Please refer to our [website](#) for other payment options.

Q6: How do I pay my stamp duty at the AXS kiosk?

A6: Please refer to our [payment guides](#) for the instructions.

Q7: What are the information required to input in the AX kiosk in order to retrieve the stamping record?

A7: You will need the Document Reference Number (DRN) as well as the ID of one of the parties to the contract.

Q8: Can I scan the barcode printed on my payment slip at the AXS kiosk?

A8: No. Please key in the Document Reference Number (DRN) as well as the ID of one of the parties to the contract.

Q9: Where is the nearest AXS kiosk?

A9: Please refer to the [AXS website](#) for the locations of its kiosks.

Q10: How do I know if my payment was successful?

A10: If payment was successful, a message informing you that your payment was successful will appear on the screen of the AXS kiosk.

Q11: What do I do if my payment was unsuccessful?

A11: If your payment was unsuccessful, you may wish to try to pay again at a later time. If that is still unsuccessful, you may wish to try paying via another payment mode. Please refer to our [website](#) for the list of payment modes.

Q12: When can I retrieve my stamp certificate after making payment?

A12: You can retrieve your stamp certificate immediately upon making successful payment at the AXS kiosk.

Q13: Can I retrieve my stamp certificate directly from the AXS kiosk?

A13: No, you will need a computer / laptop with internet connection to retrieve your stamp certificate from the IRAS e-Stamping Portal.

Q14: How do I retrieve my stamp certificate after making payment?

A14: To retrieve your Stamp Certificate, please refer to [How do I retrieve my Stamp Certificate](#).