



User Guide

View CRS/ FATCA Return Status

Estimated submission time required is about 5 minutes. Please have the following information ready before using the Digital Service:

1. Your Singpass
2. The Reporting SGFI's Singapore Tax Reference Number

Step 1

- Log in via [myTax Portal](#) > Select More > AEOI > **View CRS / FATCA Return Status**



XXX
Tax Ref No. [REDACTED]

Email Us (myTax Mail) | 392 Notices/Letters | Account | Logout

Overview | Employers | **More**

Last login on Friday, 17 Mar 2023 5:38 PM (\$

myTax Portal is a secured, personalis
Use the navigatio

AEOI

- View/ Update FI AEOI Profile
- View/ Update My Profile
- View/ Edit Trustee-Documented Trusts
- Submit CRS or FATCA Return
- View CRS/ FATCA Return Status**
- View Submitted Financial Account Report
- View AEOI e-Service Transaction History
- Apply to Deregister for AEOI

Government Payout

- View Jobs Growth Incentive (JGI) Bre:

Step 2

At **View CRS/FATCA Return Status** page,

Applicable for tax agents only:

- Select the appropriate entity ID type (e.g. ASGD, ITR, UEN-Business, UEN-Local Co, UEN-Others) and enter your client's tax reference number.
- Click **"Next"**.



If you are not a Tax Agent, skip step 2 and proceed to step 3.

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Overview Corporate Tax ▾ GST ▾ Employers ▾ Property ▾ S45 ▾ More ▾

Client Selection
View CRS/ FATCA Return Status

Continue with

Client Tax Ref No. ⓘ

UEN-LOCAL CO ▾ 200312345A

NEXT

Step 3

- Under **Reporting Type**, select either “CRS” or “FATCA”.
- Under **Reporting Year**, select from drop down list for the relevant RY.



You are able to search up to 5 years prior to the relevant RYs.

- Under **Search By**, select “Acknowledgement No”, “Message Ref ID” or “Submission Date” from drop down list.

The screenshot displays the IRAS portal interface. At the top left is the IRAS logo. The main navigation bar includes the user's name (XXX), Tax Ref No. (redacted), and links for Email Us (myTax Mail), Notices/Letters (392), Account, and Logout. Below this is a secondary navigation bar with Overview, Employers, and More. The main content area is titled 'View CRS/ FATCA Return Status' and includes a 'SAVE AS PDF/ PRINT' link. A descriptive text states: 'This search allows you to retrieve the latest return status of a submitted CRS/FATCA return.' The search form contains four fields: 'Reporting Type *' with radio buttons for CRS (selected) and FATCA; 'Reporting Year *' with a dropdown menu set to 'Select'; 'Search By *' with a dropdown menu set to 'Select'; and 'Keyword *' with a text input field. A teal 'SEARCH' button is located at the bottom of the form.

Step 4a – via Acknowledgement No / Message Ref ID

- If “**Acknowledgement No**” or “**Message Ref ID**” was selected, input the relevant information provided during the submission of the CRS/FATCA return in the **Keyword** field.
- Click “**Search**”.

The screenshot shows the 'View CRS/ FATCA Return Status' page. At the top, there is a navigation bar with 'Overview', 'Employers', and 'More'. Below the navigation bar, the page title 'View CRS/ FATCA Return Status' is displayed, along with a 'SAVE AS PDF/ PRINT' button. A descriptive text states: 'This search allows you to retrieve the latest return status of a submitted CRS/FATCA return.' The search form includes two rows of filters. The first row has 'Reporting Type' (radio buttons for CRS and FATCA) and 'Reporting Year' (a dropdown menu set to 2019). The second row, highlighted with a red border, has 'Search By' (a dropdown menu set to 'Acknowledgment No') and 'Keyword' (a text input field containing '123456'). A green 'SEARCH' button is located below the form.

Step 4b – via Submission Date

- If “**Submission Date**” was selected, input the relevant time period under “**Date From**” and “**To**” in which the CRS/FATCA Return(s) was submitted.
- Click “**Search**”.

The screenshot shows the 'View CRS/ FATCA Return Status' page. At the top, there is a navigation bar with 'Overview', 'Employers', and 'More'. Below the navigation bar, the page title 'View CRS/ FATCA Return Status' is displayed, along with a 'SAVE AS PDF/ PRINT' button. A descriptive text states: 'This search allows you to retrieve the latest return status of a submitted CRS/FATCA return.' The search form includes two rows of filters. The first row has 'Reporting Type' (radio buttons for CRS and FATCA) and 'Reporting Year' (a dropdown menu set to 2019). The second row, highlighted with a red border, has 'Search By' (a dropdown menu set to 'Submission Date'), 'Date From' (a date input field containing '01/01/2022' with a calendar icon and 'Required field' label below it), and 'To' (a date input field containing '01/12/2022' with a calendar icon and 'Required field' label below it). A green 'SEARCH' button is located below the form.

Step 5

- Search results on CRS/FATCA Return Status will appear based on the details submitted on the previous page.

Submission Status	Description
Pending	The CRS/FATCA return has been received and is currently pending processing by IRAS.
Accepted	The CRS/FATCA return has been processed and accepted by IRAS.
Accepted with error	The CRS/FATCA return has been processed but accepted with error by IRAS. Details of the error(s) can be retrieved from the “Notices/Letters” digital service.
Rejected	The CRS/FATCA return has been processed but was rejected by IRAS. Details of the error(s) can be retrieved from the “Notices/Letters” digital service.

- Click on “**New Search**” to search for another CRS/FATCA Return Status.

View CRS / FATCA Return

[SAVE AS PDF/ PRINT](#)

Search Results

Search For: CRS/FATCA Return Status

Reporting Type: CRS

Reporting Year: 2019

Search By: Submission Date

Keyword: 01/01/2022 - 01/12/2022

Acknowledgement No	Submission Date	File Name	MessageRefID	Submission Status
123456	19/10/2022	[redacted]	2020[redacted]02	Rejected i
[redacted]	14/10/2022	[redacted]_IL_003.xml	20[redacted]11001	Accepted i
[redacted]	17/01/2022	[redacted].pdf		Pending i

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