Corppass Step-by-Step Guide for Foreign Entities - Corporate Tax









Who should read this guide

- This step-by-step guide is relevant for foreign entities that are required to file tax returns to IRAS and have already obtained a tax reference number¹ (e.g. A1234567E) from IRAS.
 - Foreign entities refer to foreign registered entities that are not issued with a Unique Identification Number (UEN) by e.g. ACRA.
- The authorisations shown in this guide are for access to the Corporate Tax digital services in mytax.iras.gov.sg.
 - For authorisation to access other IRAS digital services, the Corppass Admin needs to select the relevant digital services and the 'For Non-UEN Entity Only' digital service instead.

¹ Foreign entities that are required to file tax returns but have not obtained a tax reference number from IRAS may email IRAS at ctmail@iras.gov.sg to provide information on the activities carried out in Singapore and the nature of income derived. IRAS will issue a tax reference number to the foreign entity. We may also seek further clarification, if required.



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Identify your Corppass role





Corppass Admin

Person authorised to manage Corppass for the entity

*Maximum of 2 Corppass Admins per entity

Corppass User

Account created by Corppass Admin to transact with digital services assigned to them

A foreign entity can only have <u>up to 5 active accounts</u> [including the Corppass Admin account(s)] at any one time.



Overview of Corppass registration



REGISTER

Corppass Admin Account

Step 1:

Corppass Admin (CPA) to register at www.corppass.gov.sq



CREATE & ACTIVATE

User Accounts

Step 2a:

CPA to create Corppass user accounts

Step 2b:

Corppass user to activate account



ASSIGN/ AUTHORISE

IRAS Digital Services

Step 3a:

CPA to select relevant Corporate Tax digital services and 'For Non-UEN Entity Only' digital service for the company

Step 3b:

CPA to assign relevant Corporate Tax digital services and 'For Non-UEN Entity Only' digital service to Users

Step 3c:

CPA to authorise tax agent with relevant Corporate Tax digital services and 'For Non-UEN Entity Only' digital service



Step 1:

Register for a Corppass Admin account

- (i) Foreign entity emails IRAS with the information:
 - Tax Reference Number with IRAS (e.g. A1234567E);
 - Name of Foreign Entity;
 - Date of Incorporation; and
 - Country/ Region of Incorporation.
- (ii) CPA registers online for CPA account for Foreign Entity



1. Register for a Corppass Admin account

Prior to registering for a CPA account at www.corppass.gov.sg, please email to IRAS:

Subject header: Corppass Registration for Foreign Entity

Email Address: ctmail@iras.gov.sq

Information required:

- Foreign Entity's Tax Reference Number with IRAS (e.g. A1234567E);
- Name of Foreign Entity;
- Date of Incorporation; and
- Country/ Region of Incorporation.

Please ensure that the information you provide to Corppass during registration is the same as the information provided to IRAS here.



1. Register for a Corppass Admin account

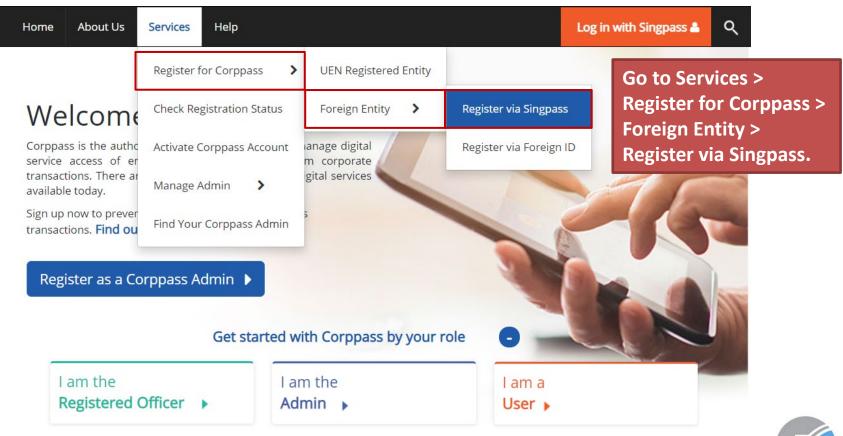
Prepare these documents beforehand:

- Business Registration Document (Issued by the local authority in the foreign country/ region of registration)
- Identity Document (E.g. Passport, Driver's Licence)
 (This is only required if the CPA is a foreigner without NRIC/ FIN)

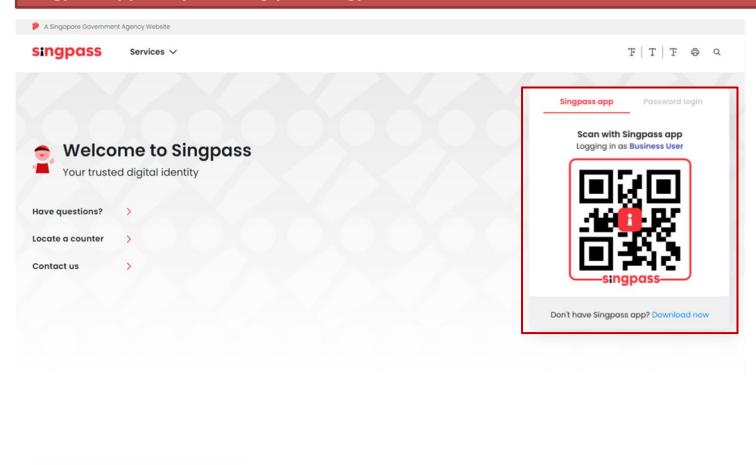








You will be redirected to the Singpass login page. Log in by scanning the QR code using your Singpass app or by entering your Singpass ID and Password.





Register Admin Account for Foreign Entity



Read the instructions.

This registration is for foreign entities not registered in Singapore. Ensure that you are the appointed Corppass Admin for your entity. This form will take about 10 minutes to complete.

Supporting documents required:

1. Business Registration Document

Notes:

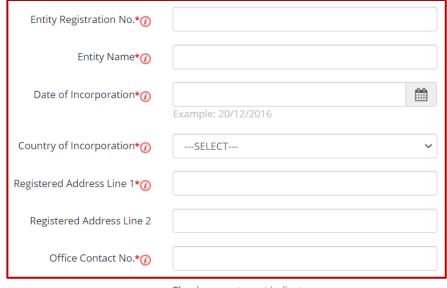
- Ensure that the information provided is consistent with the documents submitted.
- If the Business Registration Document does not contain the entity's registered address, please provide official proof of address, e.g.
 document showing latest billing address.
- Where supporting documents are not in English, the original document must be submitted together with a translated copy of the document in English that has been certified by the embassy of the country that issued the document, or notarised by a notary public in Singapore or in the country that issued the document.
- Upload your documents in PDF, JPEG, and PNG format. The combined size of the uploaded files should not exceed 10MB.

Your Corppass Admin account will take 5 to 10 working days to be processed.



* - denotes mandatory fields

Enter Foreign Entity Details



Business Registration Document:*

The document must indicate:

- · Entity Registration No.
- Entity Name
- · Date of Incorporation
- Country of Incorporation
- · Registered Address
- · Office Contact No.

Enter the entity details required.

The entity details entered must match the information provided in the Business Registration Document.

Note:

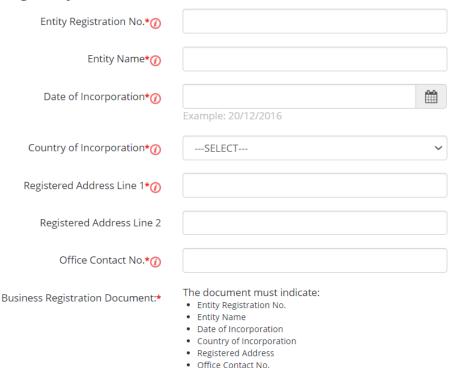
Entity registration number refers to the foreign entity's registration number issued by the relevant authority in its country/ region of registration. Do **NOT** enter the tax reference number issued by IRAS (e.g. A1234567E).

Select file



* - denotes mandatory fields

Enter Foreign Entity Details



Click 'Select file' to upload the soft copy of your entity's Business Registration Document.

Note:

Where supporting documents are not in English, upload a softcopy of:

- · the original document; and
- a translated copy of the document in English that has been certified by the embassy of the country/ region that issued the document, or notarised by a notary public in Singapore or in the country/ region that issued the document.





Enter Your Contact Details Enter your contact details. Full Name VINCENT DAVID Your full name, as per your NRIC/ Email*(1) vincentdavid@mailinator.com FIN, and your email address will be automatically populated. Confirm Email* Mobile No. Request e-Service Access ① would like to access all e-Services available on Corppass with my Admin Account. Note: The 'Access to All e-Services' option is NOT applicable to selected e-Services such as CPF e-Submission and SSG-WSG E-Services (see full listing), as they require additional details to be set up on Corppass. To gain access, select and manually assign them to your Corppass account. Additional checks may also be conducted by selected e-Services, such as MOM EPOL/WPOL and HDB e-Services (see full listing), after logging into their websites. Contact these agencies for more information. e 5 5 7 0 b Please type the verification code (Code is case-insensitive and excludes spaces) Cancel Next



Choose whether to be granted default **Enter Your Contact Details** access to ALL digital services (currently Full Name VINCENT DAVID onboard and to be added in future) for Email*(1) vincentdavid@mailinator.com your CPA account. Confirm Email* **Important:** Even if you, as the CPA, are granted access to ALL digital services, you will still need to Mobile No. select and assign the 'For Non-UEN Entity Only' digital service to yourself before you can access Request e-Service Access (1) IRAS digital services. See pages 56 to 104. ✓I would like to access all e-Services available on Corppass with my Admin Account. Note: The 'Access to All e-Services' option is NOT applicable to selected e-Services such as CPF e-Submission and SSG-WSG E-Services (see full listing), as they require additional details to be set up on Corppass. To gain access, select and manually assign them to your Corppass account. Additional checks may also be conducted by selected e-Services, such as MOM EPOL/WPOL and HDB e-Services (see full listing), after

Please type the verification code
(Code is case-insensitive

logging into their websites. Contact these agencies for more information.

and excludes spaces)



Cancel Next

INLAND REVENUE AUTHORITY OF SINGAPORE

Note: Please do not click 'BACK' or 'REFRESH' on the browser as it may end your transaction.

Enter Your Contact Details Enter the verification code Full Name VINCENT DAVID and click 'Next' to proceed. vincentdavid@mailinator.com Email*(1) Confirm Email* Mobile No. Request e-Service Access (1) ✓I would like to access all e-Services available on Corppass with my Admin Account. Note: The 'Access to All e-Services' option is NOT applicable to selected e-Services such as CPF e-Submission and SSG-WSG E-Services (see full listing), as they require additional details to be set up on Corppass. To gain access, select and manually assign them to your Corppass account. Additional checks may also be conducted by selected e-Services, such as MOM EPOL/WPOL and HDB e-Services (see full listing), after logging into their websites. Contact these agencies for more information. Please type the verification code (Code is case-insensitive and excludes spaces)



Cancel

Next

Register Admin Account for Foreign Entity

Entity Registration No.



Review the following information.

To amend your information after submission, you must submit a new registration.

Foreign Entity Details

Entity Name FOREIGN ENTITY 1

Date of Incorporation 01 Mar 2021

Country of Incorporation Afghanistan

Registered Address Line 1 22 Avenue Street, AF

Office Contact No. 93380679

Registered Address Line 2

Business Registration Document ForeignEntity1.jpg

Admin Contact Details

Full Name VINCENT DAVID

Email vincentdavid@mailinator.com

FN226K86231

Mobile No. 91774348

Foreign ID Expiry Date

e-Service Access

would like to access all e-Services available on Corppass with my Admin Account.

✓I have read and given my consent to the <u>Terms of Use</u>.



Review details you have entered and click 'Submit' to proceed.





Home / Register Admin Account



Your registration for a Corppass Administrator Account has been submitted and is subject to approval by Corppass.

An email notification of the registration will be sent to the submitted email address. You cannot register for another Corppass account until this application has been processed in 5 to 10 working days.

Next Step

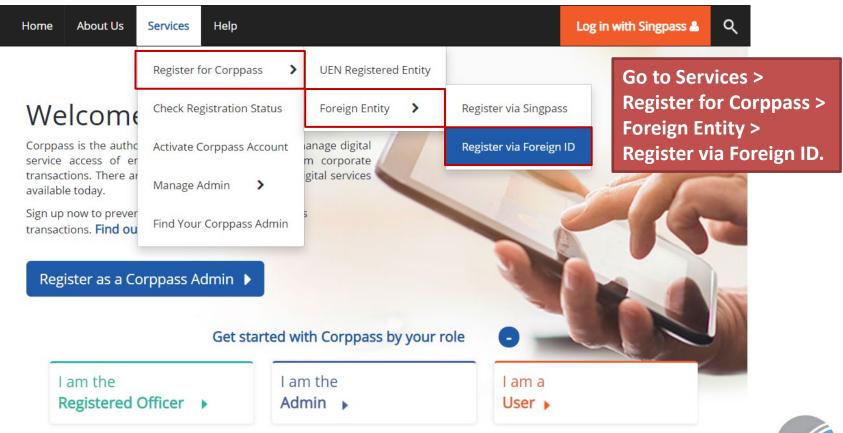


Wait for approval from Corppass.

You will be notified via email upon approval of your Corppass Admin Account Your registration may take 5 to 10 working days to be processed.







Register Admin Account for Foreign Entity



Read the instructions.

This registration is for foreign entities not registered in Singapore. Ensure that you are the appointed Corppass Admin for your entity. This form will take about 10 minutes to complete.

Supporting documents required:

- 1. Business Registration Document
- 2. Identity Documents

Notes:

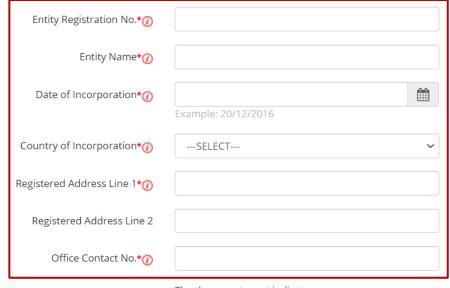
- Ensure that the information provided is consistent with the documents submitted.
- If the Business Registration Document does not contain the entity's registered address, please provide official proof of address, e.g. document showing latest billing address.
- Where supporting documents are not in English, the original document must be submitted together with a translated copy of the document in English that has been certified by the embassy of the country that issued the document, or notarised by a notary public in Singapore or in the country that issued the document.
- Upload your documents in PDF, JPEG, and PNG format. The combined size of the uploaded files should not exceed 10MB.
- If there are any changes in your Foreign ID and Country of Issuance, please update them via the Corppass portal before uploading your new identity documents during this registration.

Your Corppass Admin account will take 5 to 10 working days to be processed.



* - denotes mandatory fields

Enter Foreign Entity Details



Business Registration Document:*

The document must indicate:

- · Entity Registration No.
- Entity Name
- · Date of Incorporation
- Country of Incorporation
- · Registered Address
- · Office Contact No.

Enter the entity details required.

The entity details entered must match the information provided in the Business Registration Document.

Note:

Entity registration number refers to the foreign entity's registration number issued by the relevant authority in its country/ region of registration. Do **NOT** enter the tax reference number issued by IRAS (e.g. A1234567E).

Select file



* - denotes mandatory fields

Enter Foreign Entity Details

Entity Registration No.*()		
Entity Name * ()		
Date of Incorporation*()	Example: 20/12/2016	ش
Country of Incorporation*()	SELECT	~
Registered Address Line 1*()		
Registered Address Line 2		
Office Contact No.*()		
Business Registration Document:*	The document must indicate: Entity Registration No. Entity Name Date of Incorporation Country of Incorporation Registered Address	

· Office Contact No.

Click 'Select file' to upload the soft copy of your entity's Business Registration Document.

Note:

Where supporting documents are not in English, upload a softcopy of:

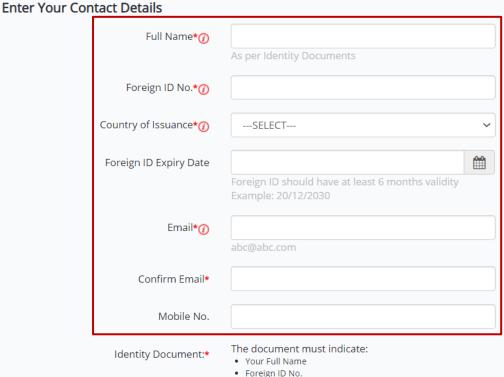
- · the original document; and
- a translated copy of the document in English that has been certified by the embassy of the country/ region that issued the document, or notarised by a notary public in Singapore or in the country/ region that issued the document.





1. Register for a Corppass Admin account

via Foreign ID



Enter your personal identification and contact details.

Ensure that the details you have entered match the information on the Identity Document.

- · Country of Issuance (e.g. Passport, Driver's Licence)





Full Name*(7) As per Identity Documents Foreign ID No.*(7) Country of Issuance*(7) ---SELECT---Foreign ID Expiry Date Email* Confirm Email* Mobile No. The document must indicate: Identity Document:* Your Full Name · Foreign ID No. · Country of Issuance (e.g. Passport, Driver's Licence)

Enter Your Contact Details

Click 'Select file' to upload your Identity Document.
Multiple files can be uploaded if required.

Note:

Where supporting documents are not in English, upload a softcopy of:

- the original document; and
- a translated copy of the document in English that has been certified by the embassy of the country/ region that issued the document, or notarised by a notary public in Singapore or in the country/ region that issued the document.









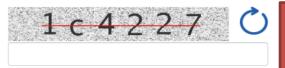
✓I would like to access all **e-Services** available on Corppass with my Admin Account.

Note: The 'Access to All e-Services' option is NOT applicable to selected e-Services such as CPF e-Submission and SSG-WSG E-Services (see full listing), as they require additional details to be set up on Corppass. To gain access, select and manually assign them to your Corppass account.

Additional checks may also be conducted by selected e-Services, such as MOM EPOL/WPOL and HDB e-Services (see full listing), after logging into their websites. Contact these agencies for more information.

Please type the verification code

(Code is case-insensitive and excludes spaces)



Cancel

Next

Note: Please do not click 'BACK' or 'REFRESH' on the browser as it may end your transaction.

Choose whether to be granted default access to ALL digital services (currently onboard and to be added in future) for your CPA account.

Important: Even if you, as the CPA, are granted access to ALL digital services, you will still need to select and assign the 'For Non-UEN Entity Only' digital service to yourself before you can access IRAS digital services. See pages 56 to 104.



Request e-Service Access 0

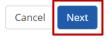
would like to access all e-Services available on Corppass with my Admin Account.

Note: The 'Access to All e-Services' option is NOT applicable to selected e-Services such as **CPF e-Submission** and **SSG-WSG E-Services** (see **full listing**), as they require additional details to be set up on Corppass. To gain access, select and manually assign them to your Corppass account.

Additional checks may also be conducted by selected e-Services, such as **MOM EPOL/WPOL** and **HDB e-Services** (see **full listing**), after logging into their websites. Contact these agencies for more information.



Enter the verification code and click 'Next' to proceed.



Note: Please do not click 'BACK' or 'REFRESH' on the browser as it may end your transaction.



Register Admin Account for Foreign Entity



Review the following information.

Foreign Entity Details

Entity Registration No. F12345678U

Entity Name FOREIGN ENTITY 1

Date of Incorporation 23 Dec 2008

Country of Incorporation Australia

Registered Address Line 1 Sydney Street 123

Registered Address Line 2

Office Contact No. 567891011

Business Registration Document Business reg Docs.png

Admin Contact Details

Foreign ID No. **E22334455**Country of Issuance **Australia**

AMY FOREIGNER

Email amy@FE1.com

Mobile No.

Full Name

Foreign ID Expiry Date

Identity Document Identity Doc.png

e-Service Access

✓ I would like to access all **e-Services** available on Corppass with my Admin Account.

✓I have read and given my consent to the **Terms of Use**.



Review details you have entered and click 'Submit' to proceed.





Home / Register Admin Account



Your registration for a Corppass Administrator Account has been submitted and is subject to approval by Corppass.

An email notification of the registration will be sent to the submitted email address. You cannot register for another Corppass account until this application has been processed in 5 to 10 working days.

Next Step



Wait for approval from Corppass.

You will be notified via email upon approval of your Corppass Admin Account Your registration may take 5 to 10 working days to be processed. You will not be able to register for another Corppass Admin account while your registration is being processed.

As a foreigner without NRIC/ FIN, you will receive an email from Singpass to activate your Singpass Foreign user Account using a one-time password, if you have not set it up. Follow the steps as indicated in the email.



Updating information with IRAS

CPAs who are foreigners without NRIC/FIN

1) If you have an existing tax reference number with IRAS (e.g. A1234567J)

Please ensure that the information furnished (i.e. name and passport/foreign ID number) in Corppass is updated with IRAS.

2) If you do not have an existing tax reference number

You will need to register with IRAS by submitting the completed form¹.



Step 2a:

CPA to create Corppass user accounts

Step 2 is required if the CPA is appointing a staff in the company to access IRAS digital services on behalf of the company.

Go to Steps 3(a) & (c) if the CPA wishes to appoint a tax agent to access IRAS digital services on its behalf.



Important information to have on-hand

Before you start Step 2a, ensure that you have the following information:

 NRIC/ FIN/ Foreign ID number and email address of users (i.e. company staff who will be accessing IRAS digital services on behalf of the company)



2a: CPA to create Corppass user accounts

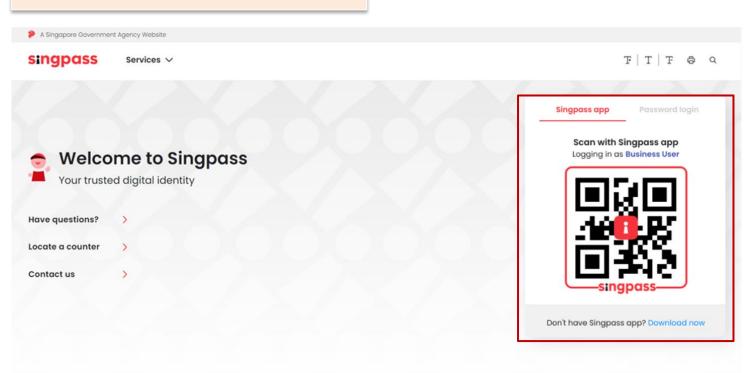




2a: CPA to create Corppass user accounts

You will be redirected to the Singpass login page. Log in by scanning the QR code using your Singpass app or by entering your Singpass ID and Password.

If you are a foreigner without NRIC/ FIN, you can only use the Singpass app to log in.





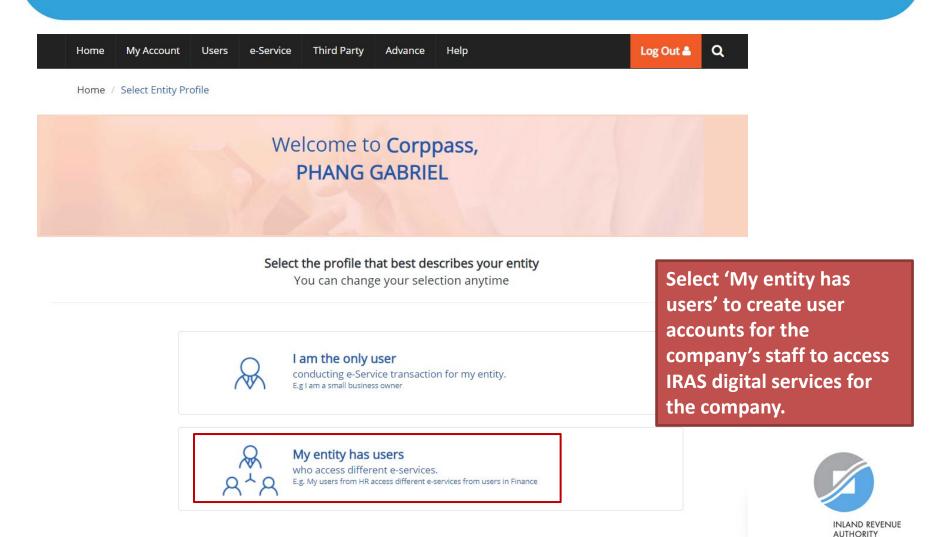
2a: CPA to create Corppass user accounts

COPPOSS A A ☐ Contact Us | Feedback | Sitemap | FAQ Log Out ♣ Select UEN/Entity ID | 191425521H | Entity 1 | Entity 2 | Entity 3

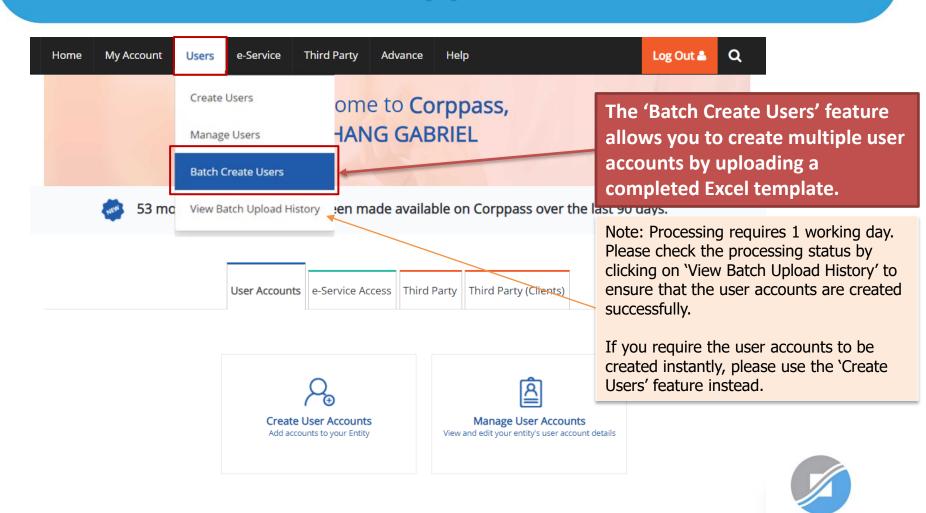
If you have more than 1
Corppass account, select
the Corppass Entity ID*
(e.g. C18000123X) of the
foreign entity that you
wish to create user
accounts for.

*The Corppass Entity ID is issued by Corppass and can be retrieved from the email notification sent to the CPA upon successful registration for a CPA account.

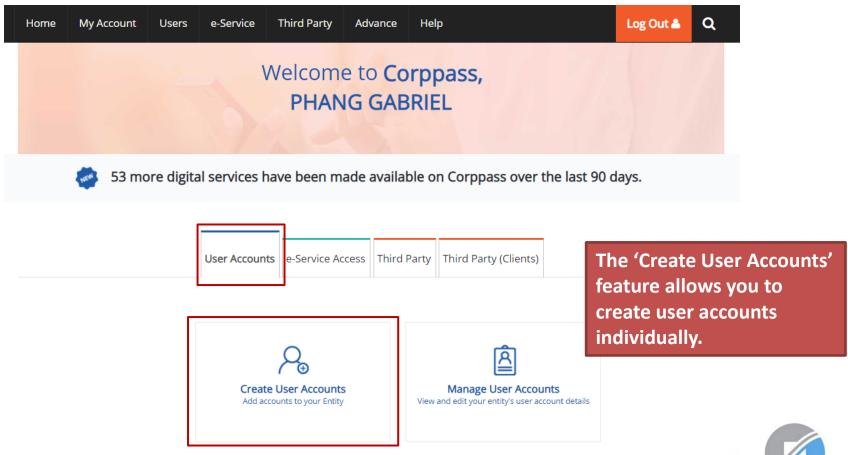




OF SINGAPORE



INLAND REVENUE AUTHORITY OF SINGAPORE



Create User Accounts

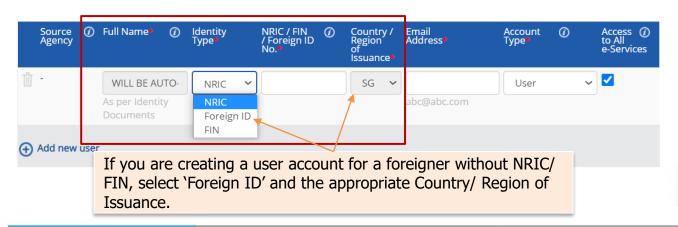


Enter the particulars of a user for whom you wish to create an account.

Enter user details in the table below to create Corppass Accounts. The Full Name of users who are Singpass holders will be auto-populated after submission.

By default, Sub-Admin accounts created can assign any of the entity's e-Services to users and authorise Third Party Entities. To restrict the account, go to Advance > Add Assignment Profile.

- The 'Access to All e-Services' option is NOT applicable to selected e-Services such as CPF e-Submission and SSG-WSG E-Services (see full listing), as they require additional details to be set up on Corppass. For access, select and manually assign them to your Corppass account.
- Additional checks may also be conducted by selected e-Services, such as MOM EPOL/WPOL and HDB e-Services (see full listing), after
 logging into their websites. Contact these agencies for more information.





Create User Accounts

Enter the email address of the user.



Enter user details in the table below to create Corppass Accounts. The Full Name of users who are Singpass holders will be auto-populated after submission.

By default, Sub-Admin accounts created can assign any of the entity's e-Services to users and authorise Third Party Entities. To restrict the account, go to Advance > Add Assignment Profile.

- The 'Access to All e-Services' option is NOT applicable to selected e-Services such as CPF e-Submission and SSG-WSG E-Services (see full listing), as they require additional details to be set up on Corppass. For access, select and manually assign them to your Corppass account.
- Additional checks may also be conducted by selected e-Services, such as MOM EPOL/WPOL and HDB e-Services (see full listing), after
 logging into their websites. Contact these agencies for more information.





Create User Accounts

Select an appropriate account type for the user.

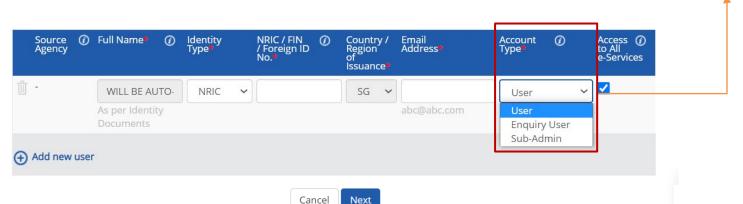


Enter user details in the table below to create Corppass Accounts. The Full Name of users who are S after submission.

By default, Sub-Admin accounts created can assign any of the entity's e-Services to users and author account, go to Advance > Add Assignment Profile.

- The 'Access to All e-Services' option is NOT applicable to selected e-Services such as CPF e-Sub
 listing), as they require additional details to be set up on Corppass. For access, select and ma
 account.
- Additional checks may also be conducted by selected e-Services, such as MOM EPOL/WPOL ar logging into their websites. Contact these agencies for more information.

- 1) 'User' An account to transact with government digital services on behalf of the entity.
- 2) 'Enquiry User' An account that is able to transact with government digital services on behalf of the entity, and can search and view details of other users of the entity. Enquiry Users cannot assign digital service access or manage other accounts.
- 3) 'Sub-Admin' An account that can manage other Corppass accounts in the entity. Sub-Admins can create Users and Enquiry Users and assign them digital service access.





Create User Accounts



Enter user details in the table below to create Corppass Ac after submission.

By default, Sub-Admin accounts created can assign any of the entity's e-Services to users and auth account, go to Advance > Add Assignment Profile.

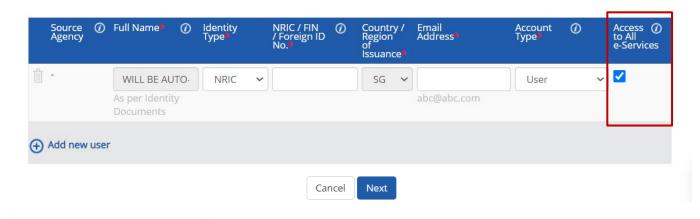
Note:

- The 'Access to All e-Services' option is NOT applicable to selected e-Services such as CPF e-S
 listing), as they require additional details to be set up on Corppass. For access, select and naccount.
- Additional checks may also be conducted by selected e-Services, such as MOM EPOL/WPOL and HDB e-Services (see full listing), after
 logging into their websites. Contact these agencies for more information.

The 'Access to All e-Services' box is checked by default.

Uncheck it if you do not wish to assign access to ALL digital services of your company to the user.

Important: Even if the user is granted access to ALL digital services, the CPA will still need to select and assign the 'For Non-UEN Entity Only' digital service to the user before he/ she can access IRAS digital services. See pages 56 to 104.





Create User Accounts



Click 'Add new user' to create more user accounts.

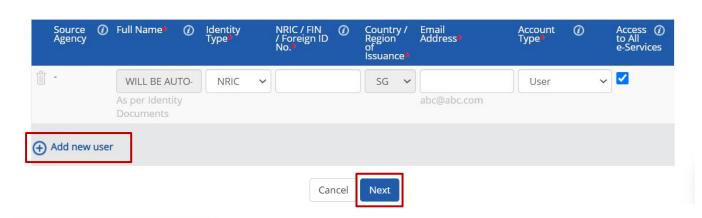
Click 'Next' when you are done.

Enter user details in the table below to create Corppass Accounts. The Full Name of users after submission.

Note: A foreign entity is limited to <u>5 active accounts</u> [including the Corppass Admin account(s)] at any one time.

By default, Sub-Admin accounts created can assign any of the entity's e-Services to users account, go to Advance > Add Assignment Profile.

- The 'Access to All e-Services' option is NOT applicable to selected e-Services such as CPF e-Submission and SSG-WSG E-Services (see full listing), as they require additional details to be set up on Corppass. For access, select and manually assign them to your Corppass account.
- Additional checks may also be conducted by selected e-Services, such as MOM EPOL/WPOL and HDB e-Services (see full listing), after
 logging into their websites. Contact these agencies for more information.





Create User Accounts



Review the details before submission.

Once completed, click 'Submit'.

Review the following information.

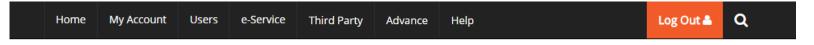
Full Name of Singpass holders will be auto-populated after submission.

- The 'Access to All e-Services' option is NOT applicable to selected e-Services such as CPF e-Submission and SSG-WSG E-Services (see full listing), as they require additional details to be set up on Corppass. For access, select and manually assign them to your Corppass account.
- Additional checks may also be conducted by selected e-Services, such as MOM EPOL/WPOL and HDB e-Services (see full listing), after
 logging into their websites. Contact these agencies for more information.

Full Name	ldentity Type	NRIC / FIN / Foreign ID No.	Email Address	Account Type	Access to All e- Services
-	NRIC	S1234567A	tan_philips@abc.com	User	✓







Home / Create User Accounts



You have created new Corppass account(s).

An email notification will be sent to your new user(s) and you.

An email will be sent to the user(s) to activate the account(s).

The user(s) must activate the account(s) before they can access myTax Portal.

Next Step



Select Entity's e-Services

Select e-Services that your entity will use.

Return to Homepage

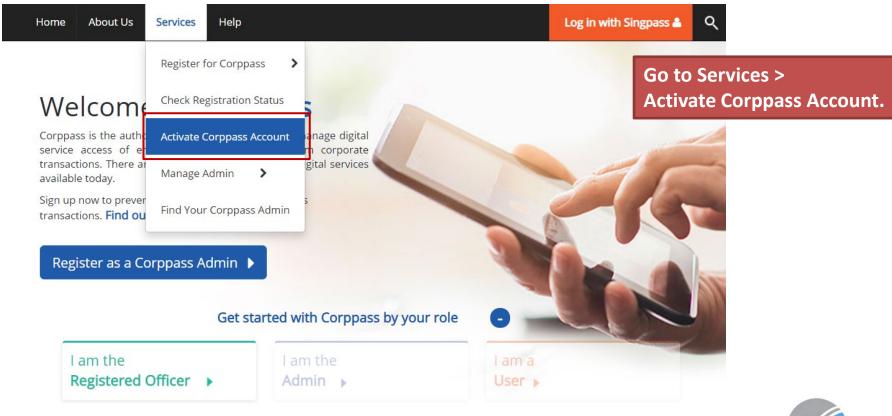
Select Entity's e-Service

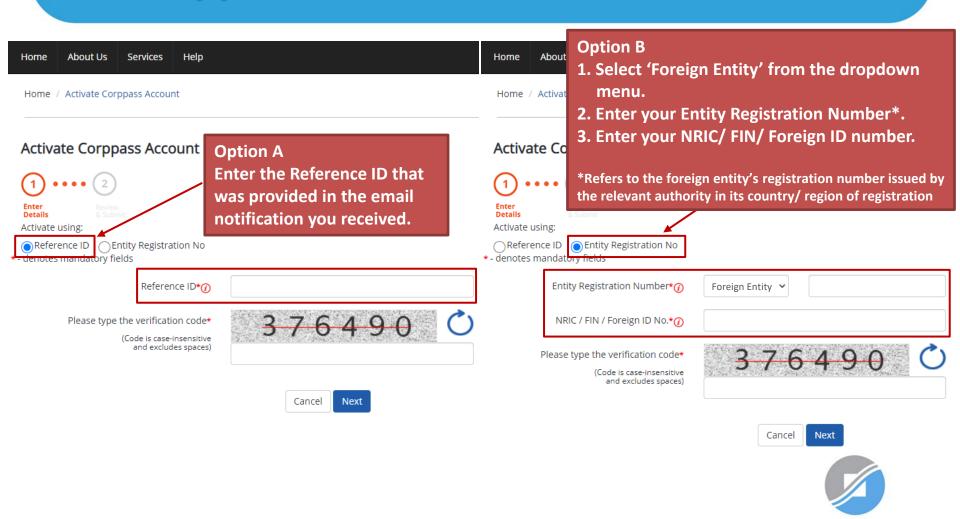


Step 2b:

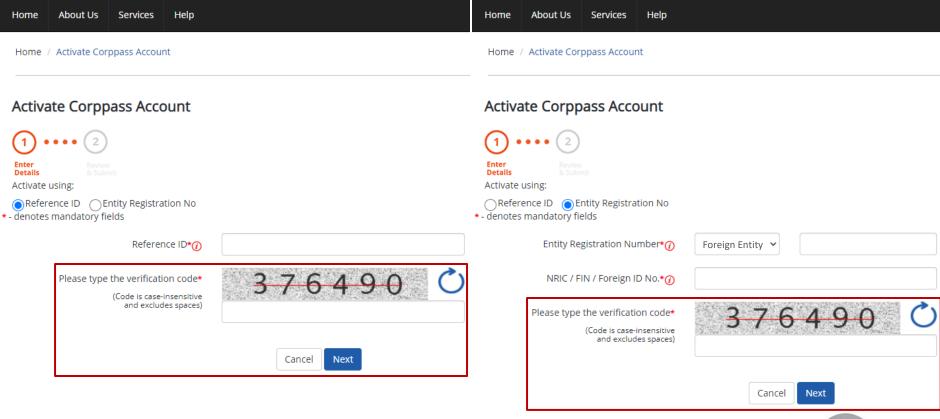
Corppass user to activate account





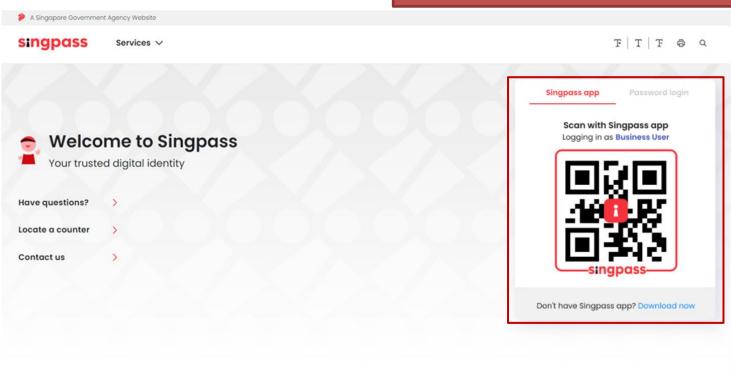


INLAND REVENUE AUTHORITY OF SINGAPORE



Enter the verification code displayed on the screen and click 'Next'.

If you are a NRIC/ FIN Singpass user, verify your identity via Singpass.



If you are a foreigner without NRIC/ FIN, please refer to pages 53 to 55.







Your Corppass user account has been activated.

You will receive an email notification.

A confirmation message will indicate that your account has been activated.

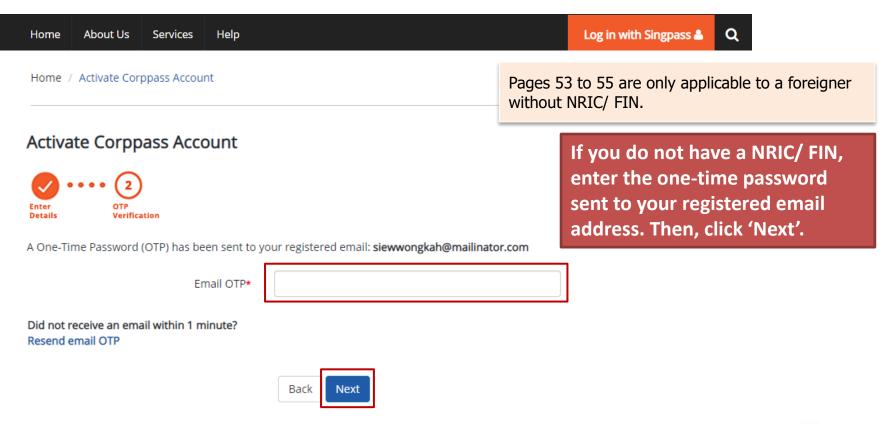
Next Step



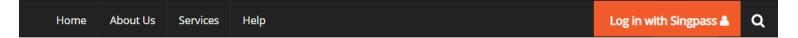
Log in to view your assigned e-Services.

Proceed to Homepage









Home / Activate Corppass Account



Your Corppass user account has been activated.

You will receive an email notification.

Next Step



Log in to view your assigned e-Services.

A confirmation message will indicate that your account has been activated.

As a foreigner without NRIC/ FIN, you will receive an email from Singpass to activate your Singpass Foreign user Account using a one-time password, if you have not set it up. Follow the steps as indicated in the email.

Proceed to Homepage



Updating information with IRAS

Corppass users who are foreigners without NRIC/ FIN

1) If you have an existing tax reference number with IRAS (e.g. A1234567J)

Please ensure that the information furnished (i.e. name and passport/foreign ID number) in Corppass is updated with IRAS.

2) If you do not have an existing tax reference number

You will need to register with IRAS by submitting the completed form¹.



Step 3a:

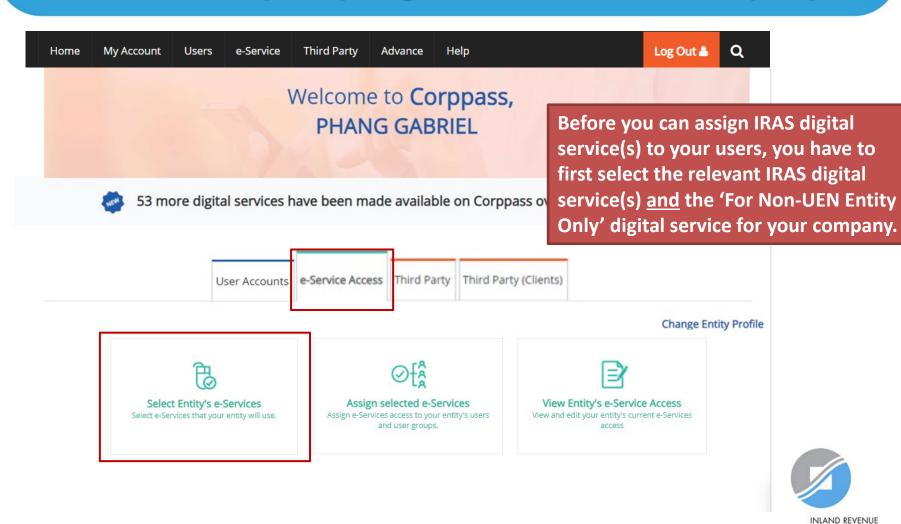
CPA to select relevant Corporate Tax digital services and 'For Non-UEN Entity Only' digital service for the company



'For Non-UEN Entity Only' digital service

- The 'For Non-UEN Entity Only' digital service is applicable to foreign entities.
- To ensure that their staff and/or tax agent can login to myTax Portal to transact with IRAS on their behalf, foreign entities need to:
 - (a) Select* this digital service together with the relevant IRAS digital services; and
 - (b) Assign* them to their own staff and/or tax agent
 - (c) The tax reference number of the foreign entity issued by IRAS (e.g. A1234567E) will need to be indicated during both selection and assignment of the digital service.





AUTHORITY OF SINGAPORE

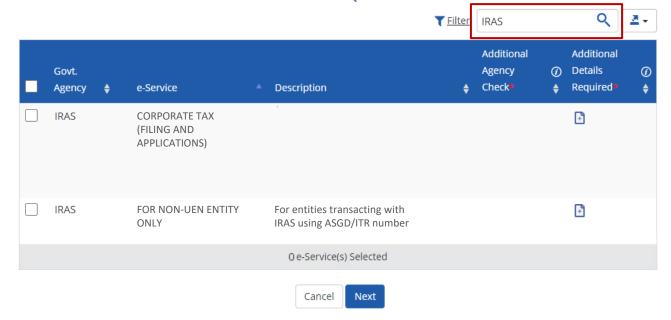
Select Entity's e-Services



Use the search bar to search for specific digital services.

Select the e-Service(s) you wish to add to your entity's list.

Note: Selected e-Services require details to be set up on Corppass (denoted by). Selected e-Services may require additional checks when you log in. Click of for more information.





Select Entity's e-Services

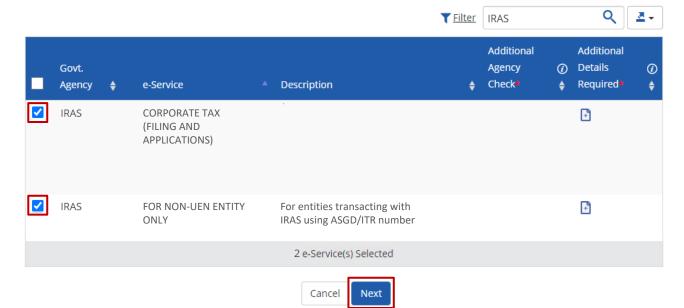


Select the IRAS digital service(s) relevant to your company, including the 'For Non-UEN Entity Only' digital service, and click 'Next'.

Select the e-Service(s) you wish to add to your entity's list.

Note: Selected e-Services require details to be set up on Corppass (denoted by).

Selected e-Services may require additional checks when you log in. Click of for more information.





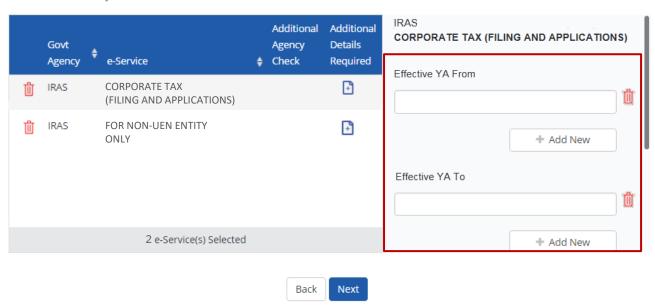
Select Entity's e-Services



You may be required to enter additional details for some IRAS digital services.

Some e-Services require additional information. Enter details to proceed.

* - denotes mandatory fields



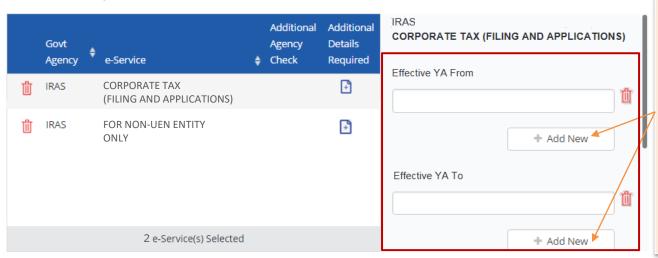


Select Entity's e-Services



Some e-Services require additional information. Enter details to proceed.

* - denotes mandatory fields



The 'Effective YA From/ To' fields are not compulsory. If left blank, they will not be displayed during the digital service assignment Steps in 3(b) and (c).

Use the '+ Add New' buttons to set a range of YAs that can be used during assignment of digital services to restrict the YAs that your staff/ tax agent can access in myTax Portal.

(The range of YAs set can be modified under 'View Entity's e-Service Access'.)

Note: Leave the 'Effective YA To' field blank if you would like the authorisation to be indefinite.





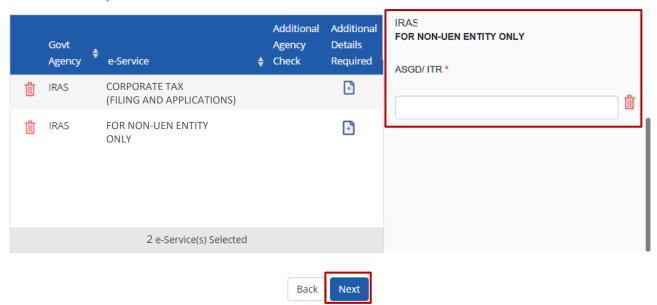
Select Entity's e-Services



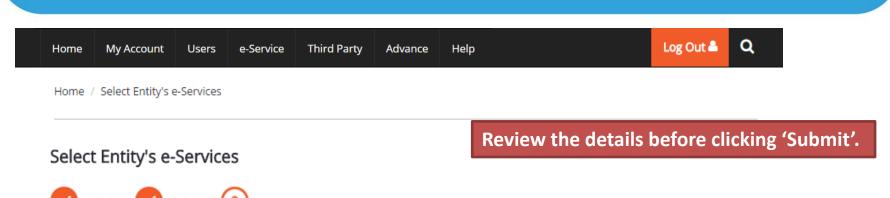
Enter the tax reference number issued to the foreign entity by IRAS (e.g. A1234563E). Then, click 'Next'.

Some e-Services require additional information. Enter details to proceed.

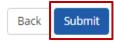
* - denotes mandatory fields



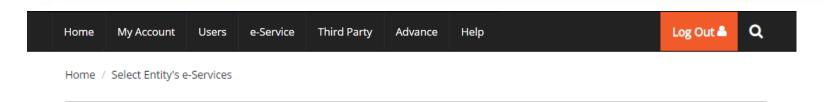














The selected e-Service(s) is ready to be assigned to users.

Next Step



Assign selected e-Services

Assign e-Service access to your entity's users and user groups.

A confirmation message will indicate that you have completed the selection of IRAS digital services relevant to your company.

Next, you need to assign the selected digital services (including the 'For Non-UEN Entity Only' digital service) to your own staff or your tax agent.

Return to Homepage

Assign selected e-Services



Step 3b:

CPA to assign relevant Corporate Tax digital services and 'For Non-UEN Entity Only' digital service to users

- i. Direct Assign
- ii. Batch Assign



3b. CPA to assign relevant Corporate Tax digital services and 'For Non-UEN Entity Only' digital service to users

Ways to assign IRAS digital services to staff

i. Direct Assign

Use the 'Assign Selected e-Services' function in Corppass to assign IRAS digital services to your staff online.

ii. Batch Assign

Use the 'Batch Assign e-Services' function to download and complete an Excel template to assign IRAS digital services to your staff.

Note: When assigning digital services of your company to your staff, please assign the correct role (i.e. 'Preparer' or 'Approver').

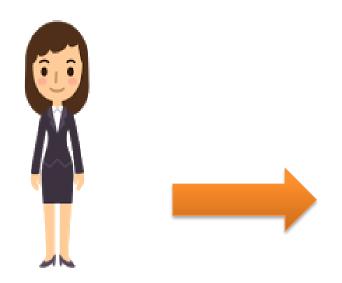


Important information to have on-hand

Before you start Step 3b, ensure that you have the following information:

- List of your staff and the respective IRAS digital service(s) to be assigned to each staff
 - Direct Assign: for verification purposes, have the full name, email address and role ('Preparer' or 'Approver') of staff ready on-hand
 - Batch Assign: for completion of the Excel template, have the full name, NRIC/ FIN/ Foreign ID number and role ('Preparer' or 'Approver') of staff ready on-hand



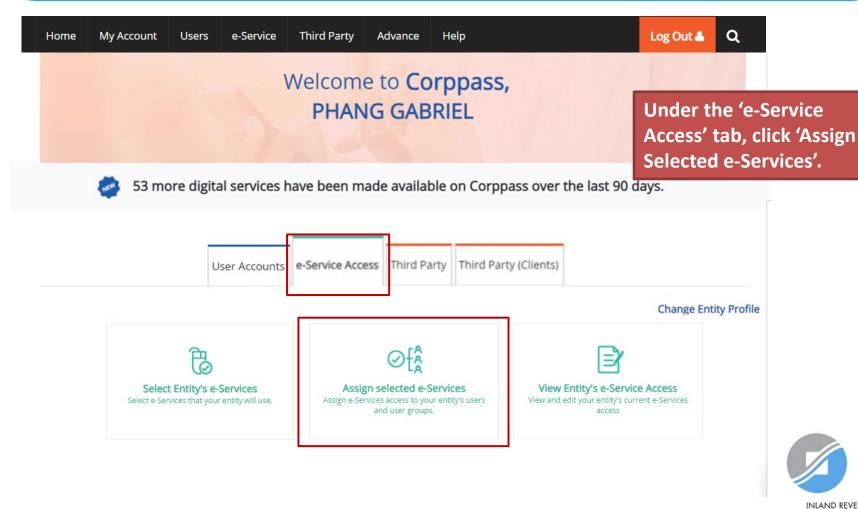


1. Assign IRAS digital services

This method allows online assignment of IRAS digital services of your company to your staff based on your selection.

Corppass Admin





Assign Selected e-Services

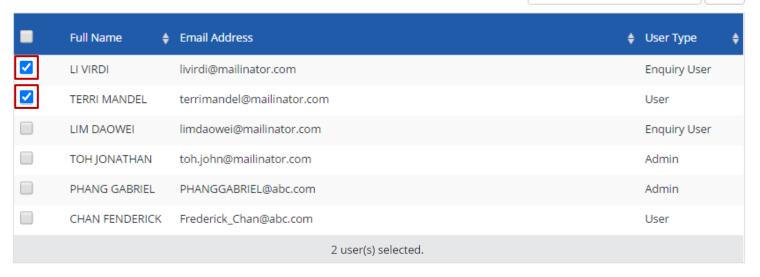


Select the user(s) you wish to assign IRAS digital services to and click 'Next'.

Ensure that you have selected e-Service(s) for your Entity before assigning it to your user account(s).

Note: If you wish to assign different digital services to different users, you will have to assign them separately.

Select from your entity's Corppass user accounts.



T Filter

Search

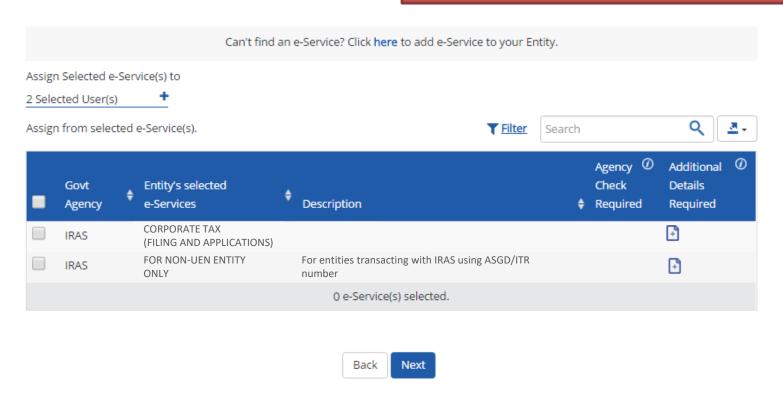




Assign Selected e-Services



You will be directed to a list of digital services selected previously in Step 3(a) (i.e. the digital services selected in pages 56 to 65).

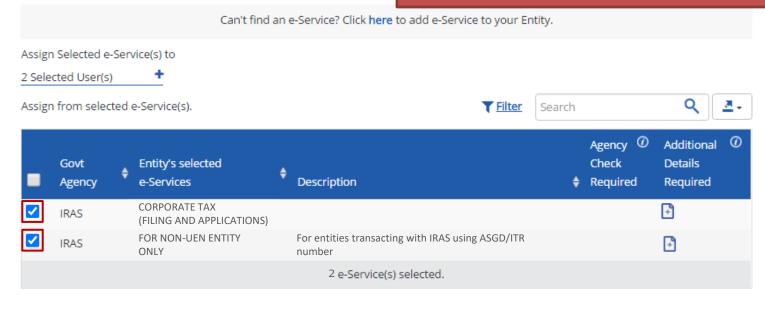




Assign Selected e-Services



Select the 'For Non-UEN Entity Only' digital service AND the relevant IRAS digital service(s) that you wish to assign to the selected user(s). Then, click 'Next'.





Assign Selected e-Services



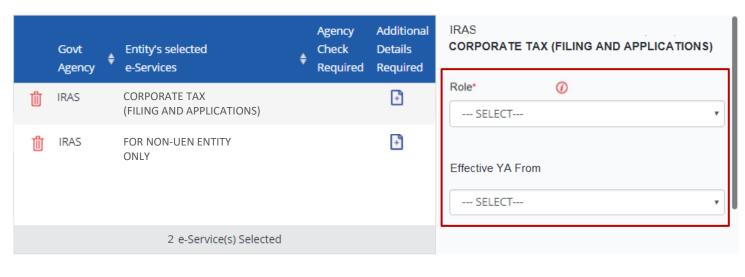
You may be required to enter additional details.

Assign Selected e-Services to

2 Selected Users +

e-Services with 📭 require additional details.Click 📭 to enter details.

* - denotes mandatory fields





Back

Assign Selected e-Services

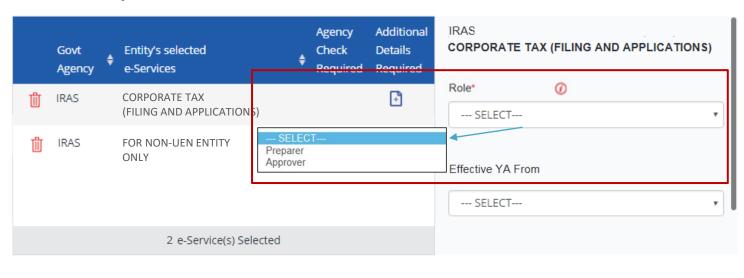


Assign Selected e-Services to

2 Selected Users +

e-Services with 📭 require additional details. Click 📭 to enter details.

* - denotes mandatory fields



Back

Next

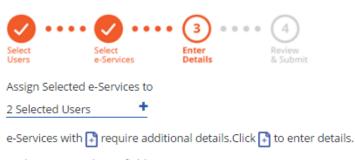


For the 'Corporate Tax (Filing and Applications)'

Approver) to be assigned to the particular user(s).

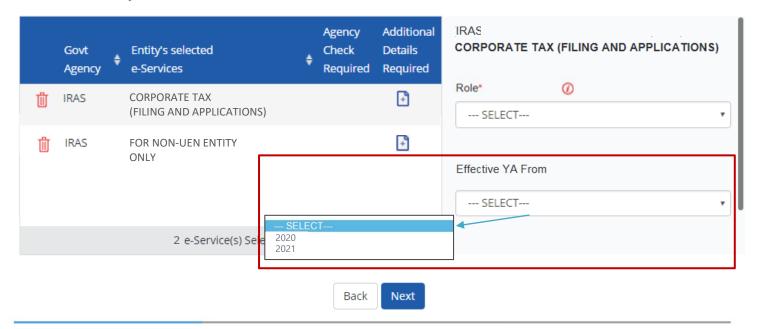
digital service, select the role (i.e. Preparer or

Assign Selected e-Services



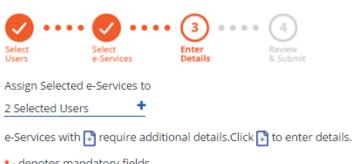
If you have set YA ranges when you selected the IRAS digital service in Step 3(a), you may set a YA range during staff assignment (using the YA values set in Step 3(a) - see page 62).

* - denotes mandatory fields





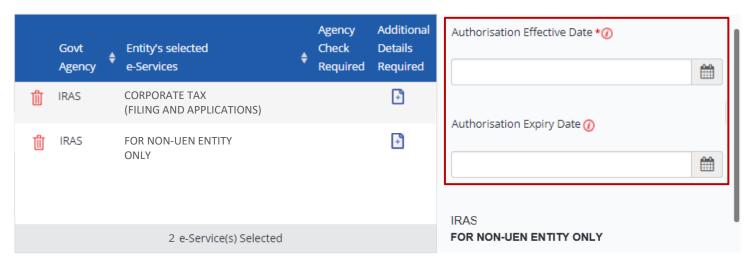
Assign Selected e-Services



Indicate the effective start and end* dates for the staff authorisation.

*End date is not compulsory

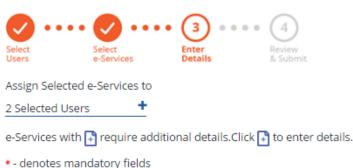
* - denotes mandatory fields



Back

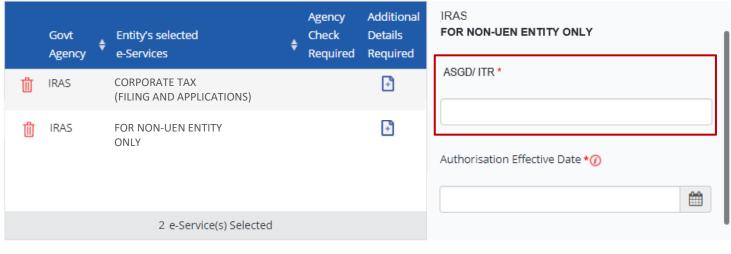


Assign Selected e-Services



For the 'For Non-UEN Entity Only' digital service, enter the tax reference number issued to the foreign entity by IRAS (e.g. A1234567E).

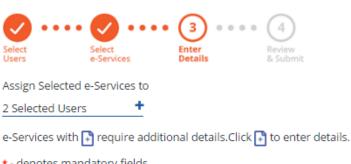
* - denotes mandatory fields



Back



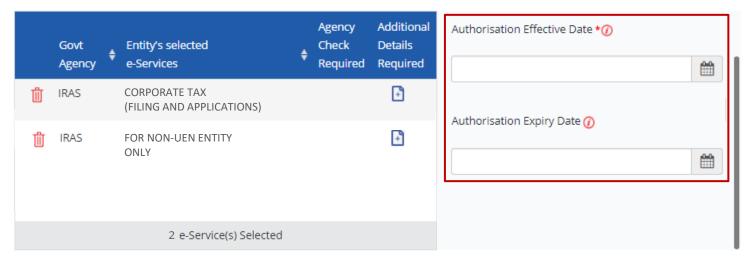
Assign Selected e-Services



Indicate the effective start and end* dates for the staff authorisation. Click 'Next' to continue.

*End date is not compulsory





Back



Assign Selected e-Services



Verify the following details.

2 Selected Users +

Review the details of the assigned digital services before submission. Click 'Submit' to confirm your assignment.

Selected e-Services

IRAS • CORPORATE TAX (FILING AND APPLICATIONS)

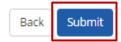
Role Approver
Effective YA From 2021
Authorisation Effective Date 01/01/2021
Authorisation Expiry Date 31/12/9999

IRAS • FOR NON-UEN ENTITY ONLY

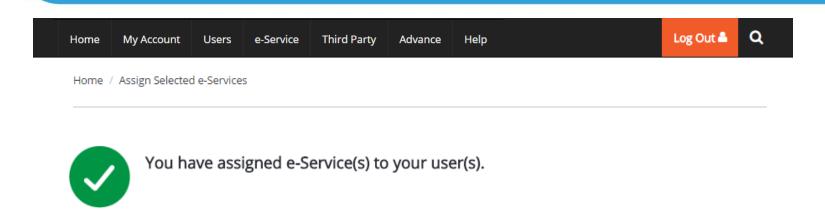
ASGD/ITR/UF A1234567E

Authorisation Effective Date 01/01/2021

Authorisation Expiry Date 31/12/9999





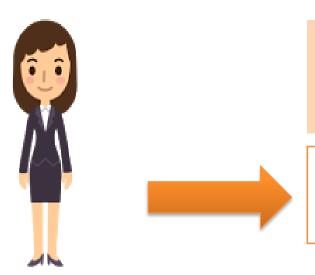


Return to Homepage

A confirmation message will indicate that you have successfully assigned digital service access to your selected user(s).

Please allow 3 days before the user(s) log in to myTax Portal.



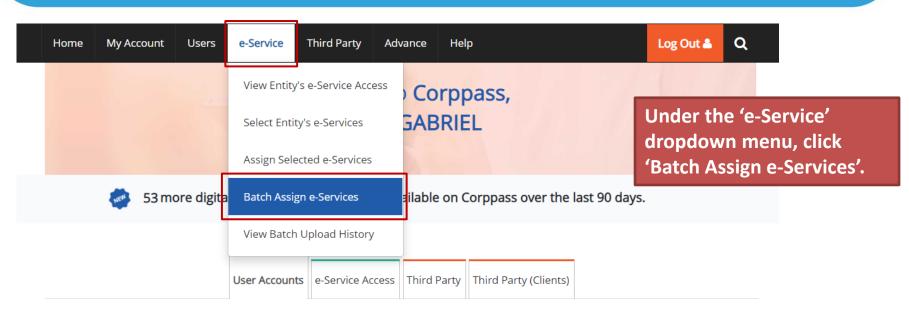


- 1. Download, complete and submit Excel template
- 2. Monitor processing status

This method allows assignment of IRAS digital services to staff in batches using an Excel template.

Corppass Admin





Change Entity Profile







Batch Assign e-Services



Download the Excel template.

To assign digital services, click here to download the Excel template and enter required details before uploading using the 'Select file' button below.

You can only assign digital service access to active Corppass accounts. Digital services cannot be assigned to inactive, suspended, or terminated Corppass accounts. To view a full listing of digital services and their roles, click **here**.

Please note that each file upload only supports a maximum of 5000 records.

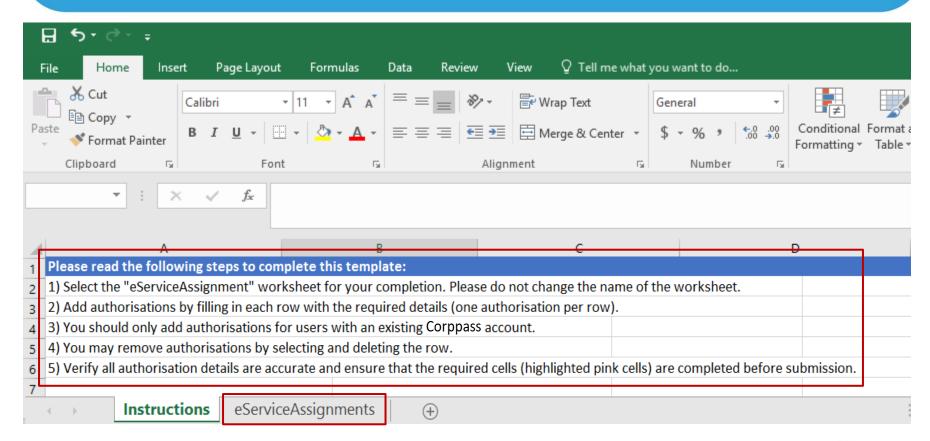
Batch processing will require 1 working day.

Upload completed file (max. 10MB)

Select file

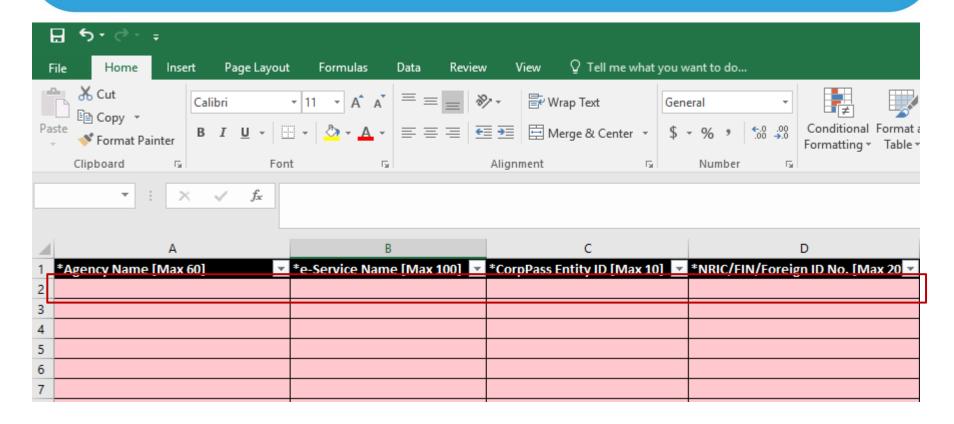
Cancel Next





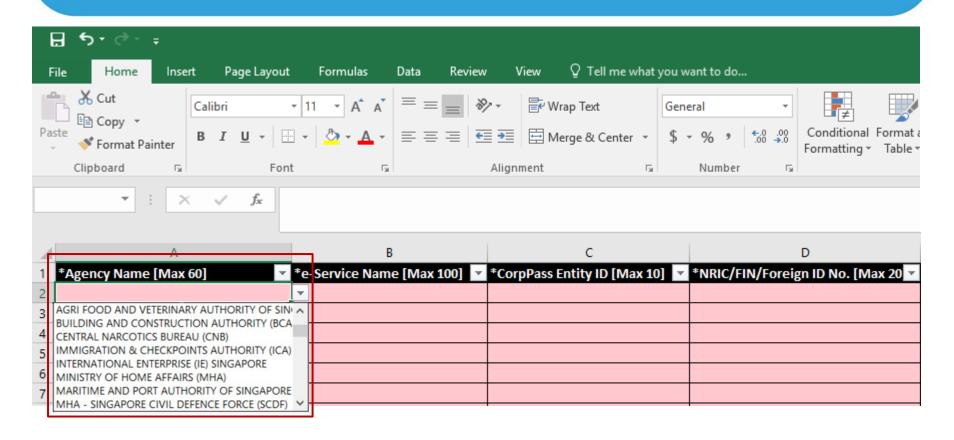
Read the instructions and select the 'e-Service Assignments' worksheet.





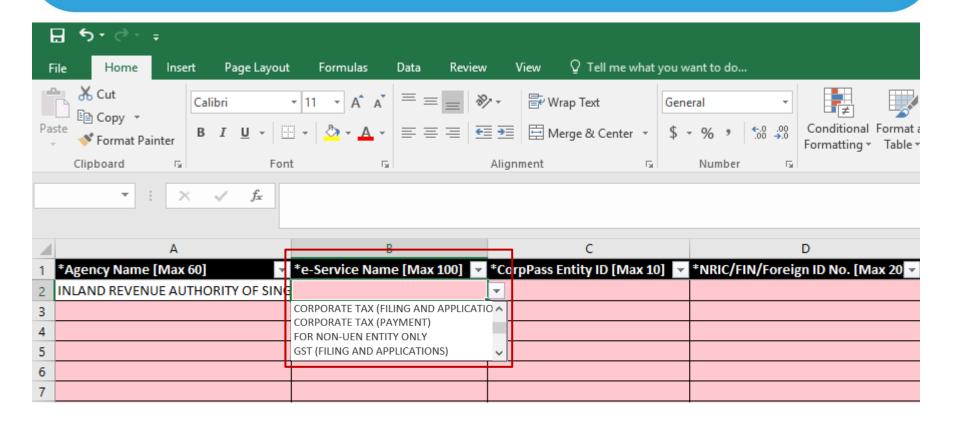
To add new IRAS digital service assignments, enter details in a new row.





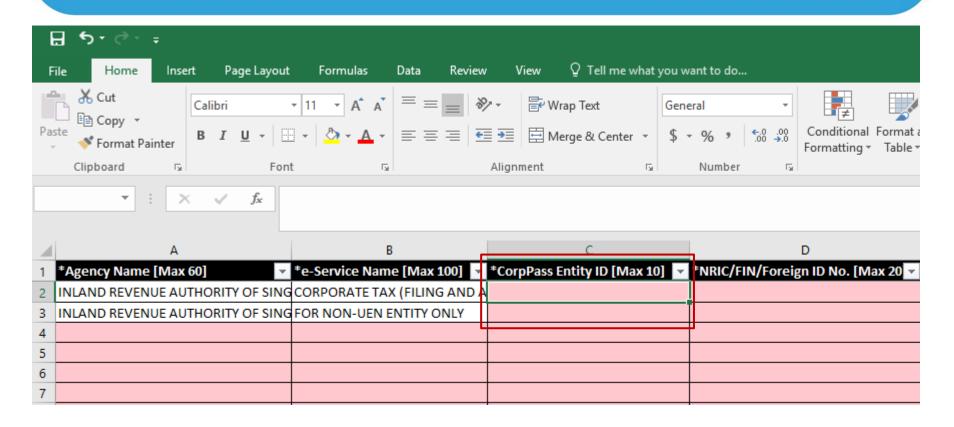
Select IRAS from the dropdown menu.





Select the 'For Non-UEN Entity Only' digital service and the relevant IRAS digital service(s). You must have selected the digital services in Step 3(a) (i.e. the digital services must be selected in pages 56 to 65), otherwise, the assignment will fail.

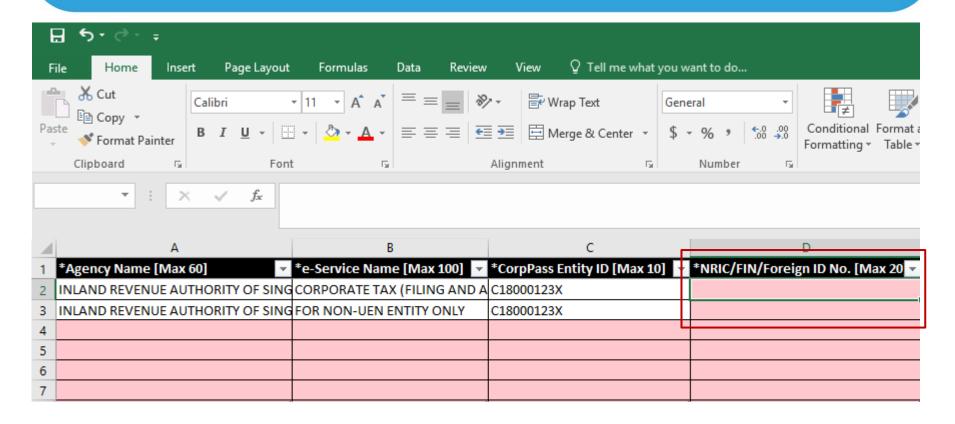




Enter the Corppass Entity ID* (e.g. C18000123X) of the foreign entity.

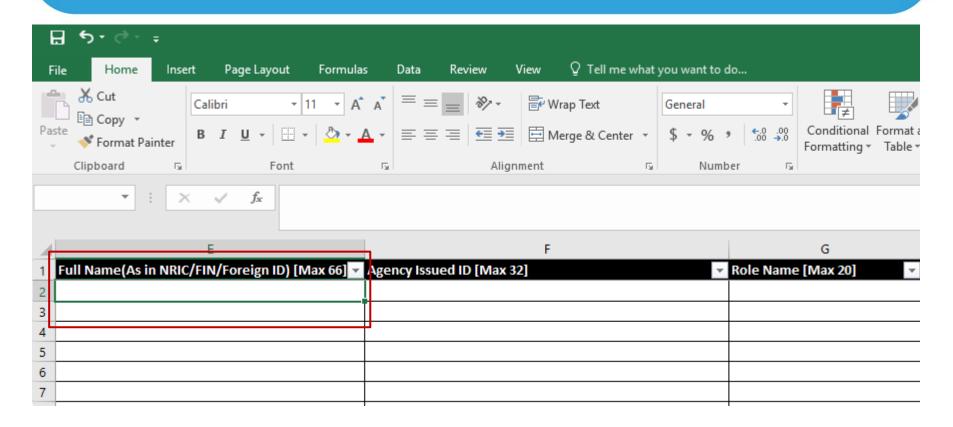
*The Corppass Entity ID is issued by Corppass and can be retrieved from the email notification sent to the CPA upon successful registration for a CPA account.





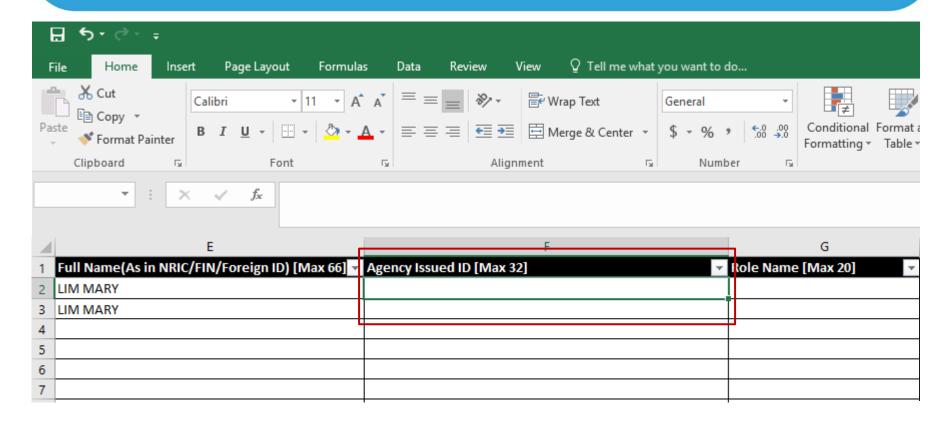
Enter the user's NRIC/FIN/Foreign ID number.





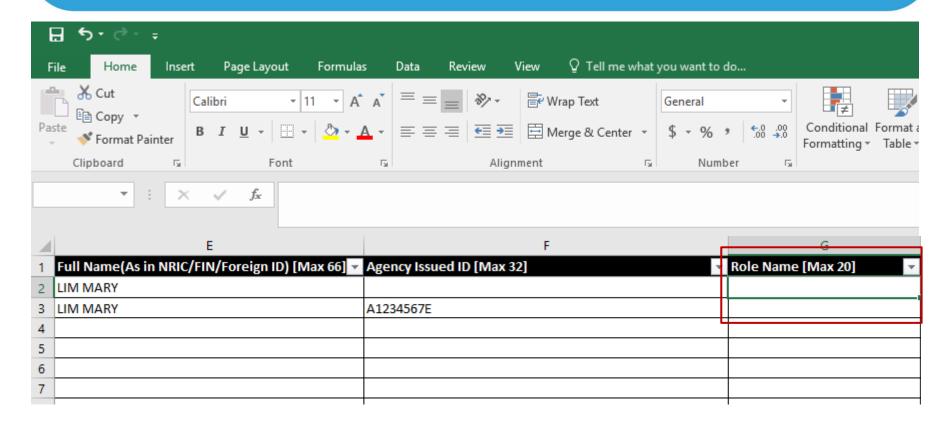
Enter the full name of the user.





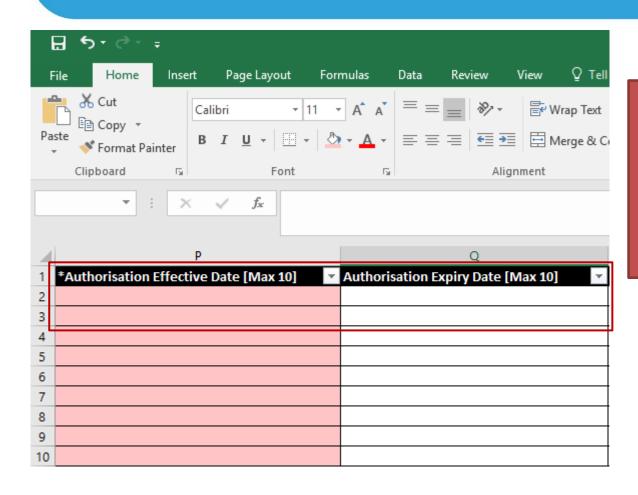
Enter the foreign entity's tax reference number issued by IRAS (e.g. A1234567E) in the row that the 'For Non-UEN Entity Only' digital service is indicated.





Enter the role you wish to assign to the user (i.e. 'Preparer' or 'Approver').





Indicate the effective start and end* dates for the staff authorisation.

*End date is not compulsory. Leave the 'Authorisation Expiry Date' field blank if you would like the authorisation to be indefinite.



Batch Assign e-Services



To assign digital services, click **here** to download the Excel template and enter required details before uploading using the 'Select file' button below.

You can only assign digital service access to active Corppass accounts. Digital services cannot be assigned to inactive, suspended, or terminated Corppass accounts. To view a full listing of digital services and their roles, click **here**.

Please note that each file upload only supports a maximum of 5000 records.

Batch processing will require 1 working day.

Upload completed file (max. 10MB)



Click 'Select File' to upload the completed Excel file. The Excel file size must not exceed 10MB.





Batch Assign e-Services



To assign digital services, click **here** to download the Excel template and enter required details before uploading using the 'Select file' button below.

You can only assign digital service access to active Corppass accounts. Digital services cannot be assigned to inactive, suspended, or terminated Corppass accounts. To view a full listing of digital services and their roles, click **here**.

Please note that each file upload only supports a maximum of 5000 records.

Batch processing will require 1 working day.

Upload completed file (max. 10MB)

Select file

Click 'Next' to continue.

Filename

SPCP_CP_MassEServiceAssignment.xlsx

Cancel Next



Batch Assign e-Services



Ensure that the correct file has been uploaded before you click 'Submit'.

Ensure that the information provided is accurate.

For Sub-Admin account created, the default allows any of the entity's e-Services to be assigned to users and authorised Third Party Entities. To restrict the account, go to Advance > Add Assignment Profile.

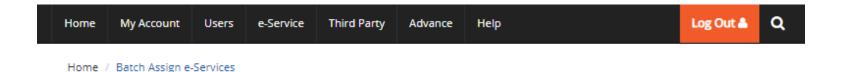
Assign e-Services



Check that the number of records indicated is the same as the number of IRAS digital service assignments entered within the Excel file.









Your file has been uploaded for processing.

Processing will require 1 working day. You will receive an email notification after the processing is completed.

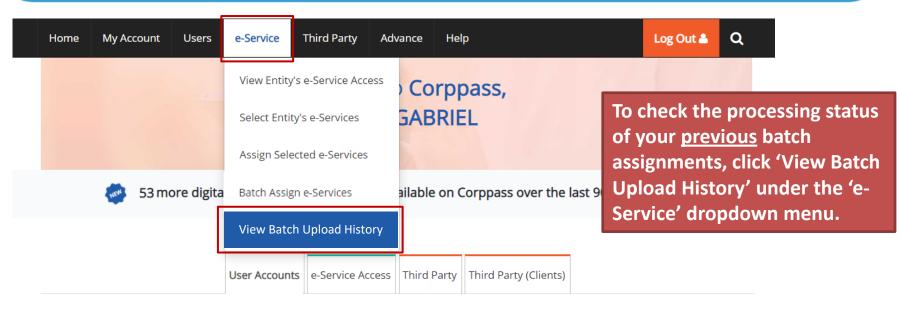
Return to Homepage

View Batch Upload History

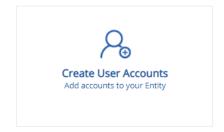
You will see a confirmation page if the file has been uploaded successfully. Processing will take 1 working day.

After the processing is completed, please allow 3 days before the user(s) log in to myTax Portal.





Change Entity Profile







Home / Batch Upload History

Batch Upload History

A table will display your batch upload history.



Job ID		Submission Date	♦ Status
175	Batch Create Users	06/09/2016 15:58	In-progress
171	Batch Assign e-Service	06/09/2016 14:51	View Error
168	Batch Create Users	06/09/2016 14:30	Completed
167	Batch Create Users	06/09/2016 14:21	Completed
54	Batch Assign e-Service	24/08/2016 17:35	Completed
27	Batch Assign e-Service	23/08/2016 20:17	Completed
25	Batch Assign e-Service	23/08/2016 15:36	Completed
24	Batch Assign e-Service	23/08/2016 15:33	Completed
23	Batch Create Users	23/08/2016 15:31	Completed



Home / Batch Upload History

Batch Upload History

View the status of each batch upload.



Job ID		Submission Date	÷	Status	
175	Batch Create Users	06/09/2016 15:58		In-progress	
171	Batch Assign a Sonies	ile upleed was successful and is		View Error	
168	Batch being processed.	1) 'In Progress' – File upload was successful and is being processed.		Completed	
167	2) 'Completed' – File	e upload was successful and		Completed	
54	Batch, processing has been	processing has been completed.		Completed	
27	Dateir	e upload was successful, but		Completed	
25	· ·	Corppass was unable to process the details of some assignments. Learn how to fix the error on the next		Completed	
24	Batch page.			Completed	
23	Batch Create Users	23/08/2016 15:31		Completed	



Home / Batch Upload History

Batch Upload History

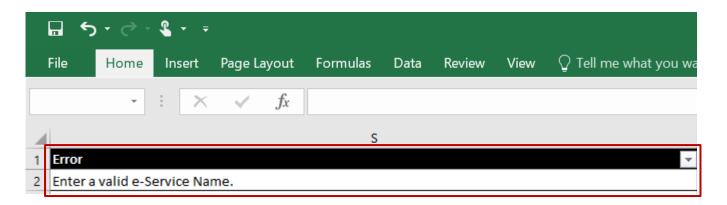
Click 'View Error' to download an Excel list of batch assignments that were not processed.



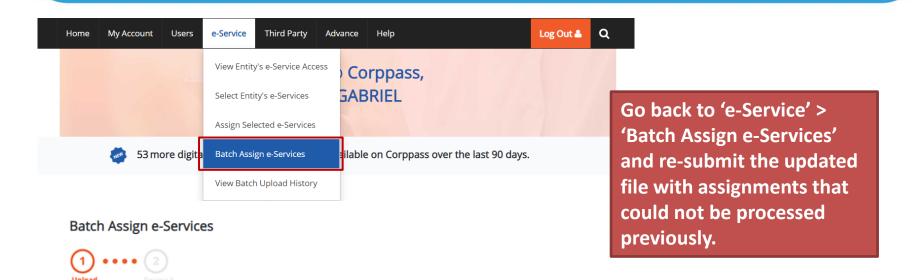
Job ID	Job Description	Submission Date	♦ Status	*
175	Batch Create Users	06/09/2016 15:58	In-progress	
171	Batch Assign e-Service	06/09/2016 14:51	View Error	
168	Batch Create Users	06/09/2016 14:30	Completed	
167	Batch Create Users	06/09/2016 14:21	Completed	
54	Batch Assign e-Service	24/08/2016 17:35	Completed	
27	Batch Assign e-Service	23/08/2016 20:17	Completed	
25	Batch Assign e-Service	23/08/2016 15:36	Completed	
24	Batch Assign e-Service	23/08/2016 15:33	Completed	
23	Batch Create Users	23/08/2016 15:31	Completed	



Rectify the details based on the error messages.







To assign digital services, click here to download the Excel template and enter required details before uploading using the 'Select file' button below.

You can only assign digital service access to active Corppass accounts. Digital services cannot be assigned to inactive, suspended, or terminated Corppass accounts. To view a full listing of digital services and their roles, click here.

Please note that each file upload only supports a maximum of 5000 records.

Batch processing will require 1 working day.

Upload completed file (max. 10MB)







Step 3c:

CPA to authorise tax agent with relevant Corporate Tax digital services and 'For Non-UEN Entity Only' digital service



Important information to have on-hand

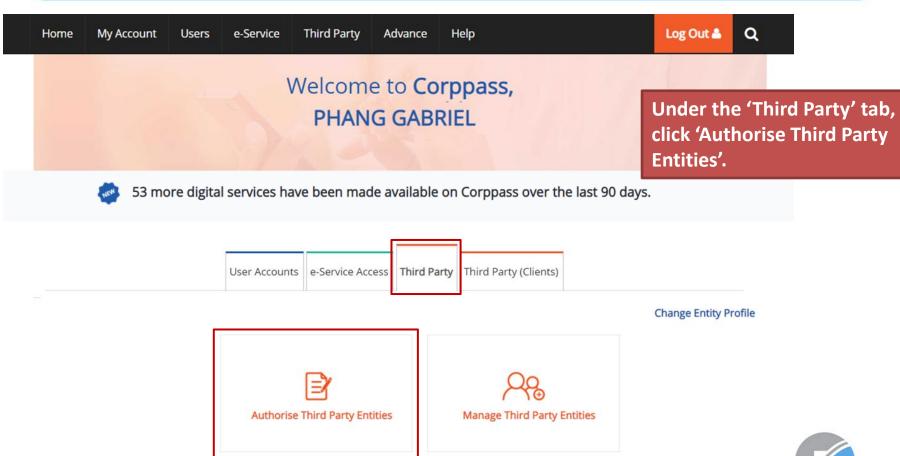
Before you start Step 3c, ensure that you have the following information:

 Your tax agent's UEN and name as well as the respective IRAS digital service(s) to be assigned to your tax agent

Note: Please grant your tax agent both 'Preparer' and 'Approver' roles. This is to enable your tax agent to assign IRAS digital services to its staff using both roles.



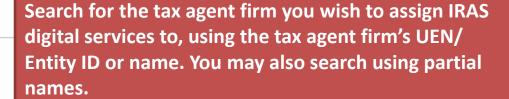
3c. CPA to authorise tax agent with relevant Corporate Tax digital services and 'For Non-UEN Entity Only' digital service



3c. CPA to authorise tax agent with relevant Corporate Tax digital services and 'For Non-UEN Entity Only' digital service

Home /	Authorise	Third	Party	Entity
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Authorise Third Party Entities





Search



Authorise Third Party Entities If you search using 'Entity Name', a list of third party entities that fit your search criteria will appear. & Submit Third Party UEN / Entity ID Entity Name abc Search ₫. Search for Third Party Entities which you would like to authorise. T Filter Search **UEN / Entity ID** Entity Name UEN Status C15000322E ABC Company Pte Ltd C16000829C ABC Stationery Pte Ltd C16000777A ABC Preschool Pte Ltd C16000879F ABC Traders LLC 0 entity(s) selected. Cancel Next



Authorise Third Party Entities Select the tax agent firm you wish to assign IRAS digital services to and click 'Next'. & Submit Third Party UEN / Entity ID Entity Name abc Search ₫. Search for Third Party Entities which you would like to authorise. T Filter Search **UEN / Entity ID** Entity Name UEN Status C15000322E ABC Company Pte Ltd C16000829C ABC Stationery Pte Ltd C16000777A ABC Preschool Pte Ltd C16000879F ABC Traders LLC

1 entity(s) selected.

Next

Cancel



Authorise Third Party Entities You will be directed to a list of digital services selected previously in Step 3(a) (i.e. the digital

services selected in pages 56 to 65).

Can't find an e-Service? Click here to add e-Service to your Entity.

Third Party

e-Services

Only digital services that allow third party authorisation will be shown here.

Selected Third Party Entity: ABC Company Pte Ltd Select e-Service(s) for the Third Party to have access to T Filter Search Ø Additional @ Agency Details Check Entity's selected Govt. Required* Required* Description Agency e-Services + IRAS CORPORATE TAX (FILING AND APPLICATIONS) IRAS FOR NON-UEN ENTITY For entities transacting with IRAS using ASGD/ITR number ONLY



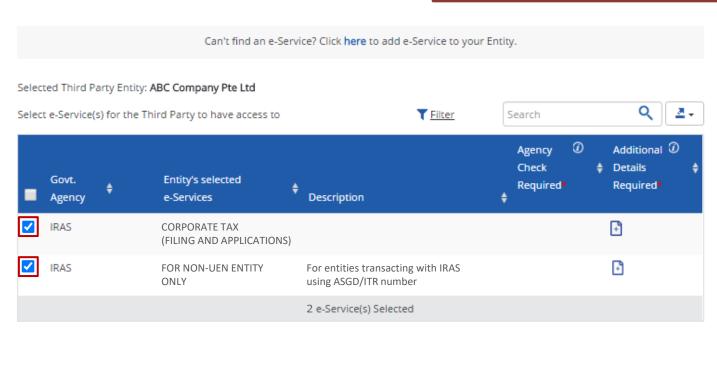
0 e-Service(s) Selected



Authorise Third Party Entities



Select the 'For Non-UEN Entity Only' digital service AND the relevant IRAS digital service(s) that you wish to assign to your tax agent. Then, click 'Next'.



Next



Authorise Third Party Entities

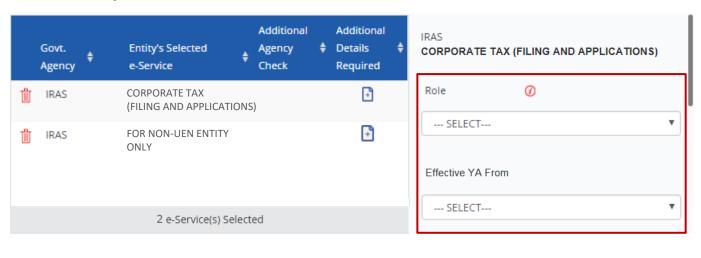


You may be required to enter additional details.

Selected Third Party Entity: ABC Company Pte Ltd

Some e-Services require additional information. Enter details to proceed.

* - denotes mandatory fields



Back

Next



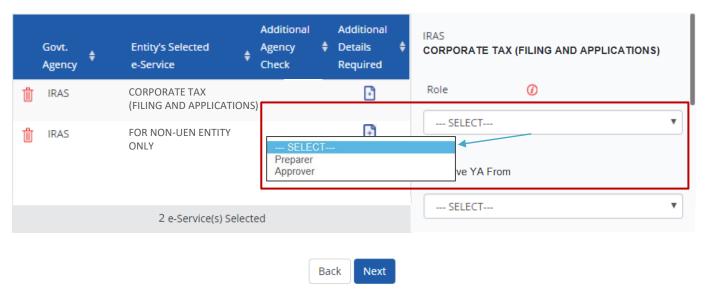
Authorise Third Party Entities



For the 'Corporate Tax (Filing and Applications)' digital service, please grant your tax agent both 'Preparer' and 'Approver' roles (by repeating the steps in pages 105 to 120).

Selected Third Party Entity: ABC Company Pte Ltd

Some e-Services require additional information. Enter details to proceed.





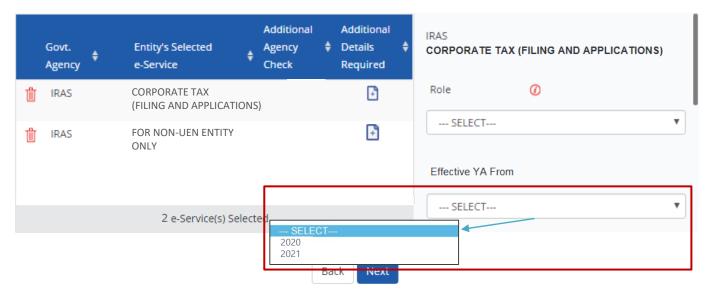
Authorise Third Party Entities



If you have set YA ranges when you selected the IRAS digital service in Step 3(a), you may set a YA range during the assignment to tax agent (using the YA values set in Step 3(a) - see page 62).

Selected Third Party Entity: ABC Company Pte Ltd

Some e-Services require additional information. Enter details to proceed.





Authorise Third Party Entities

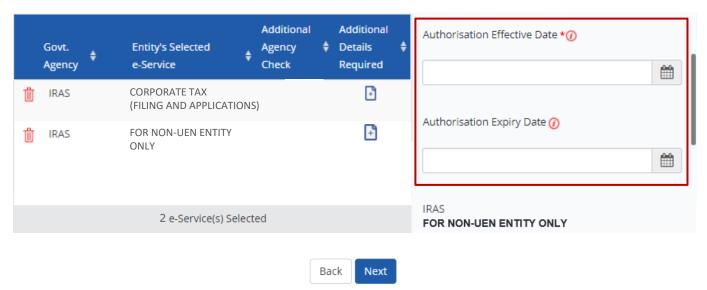


Indicate the effective start and end* dates for the tax agent authorisation.

*End date is not compulsory

Selected Third Party Entity: ABC Company Pte Ltd

Some e-Services require additional information. Enter details to proceed.





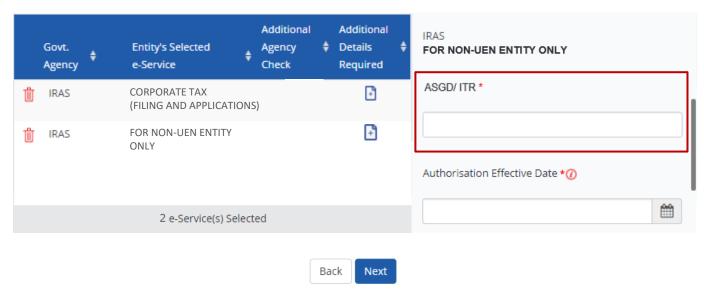
Authorise Third Party Entities



For the 'For Non-UEN Entity Only' digital service, enter the tax reference number issued to the foreign entity by IRAS (e.g. A1234567E).

Selected Third Party Entity: ABC Company Pte Ltd

Some e-Services require additional information. Enter details to proceed.





Authorise Third Party Entities

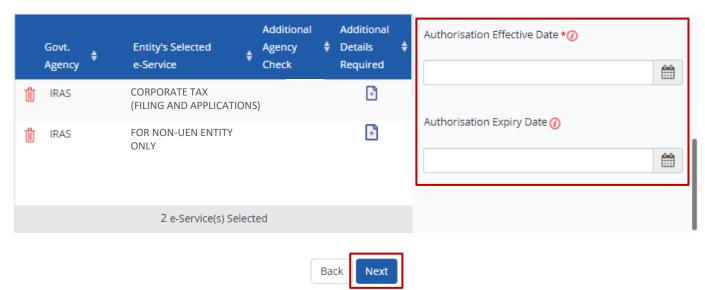


Indicate the effective start and end* dates for the tax agent authorisation. Click 'Next' to continue.

*End date is not compulsory

Selected Third Party Entity: ABC Company Pte Ltd

Some e-Services require additional information. Enter details to proceed.





Authorise Third Party Entities



Selected Third Party Entity: ABC Company Pte Ltd

Review the details before submission. Click 'Submit' to confirm the authorisation.

Selected Third Party Entity e-Service(s)

IRAS • CORPORATE TAX (FILING AND APPLICATIONS)

Role Approver
Effective YA From 2021
Authorisation Effective Date 01/01/2021
Authorisation Expiry Date 31/12/9999

IRAS • FOR NON-UEN ENTITY ONLY

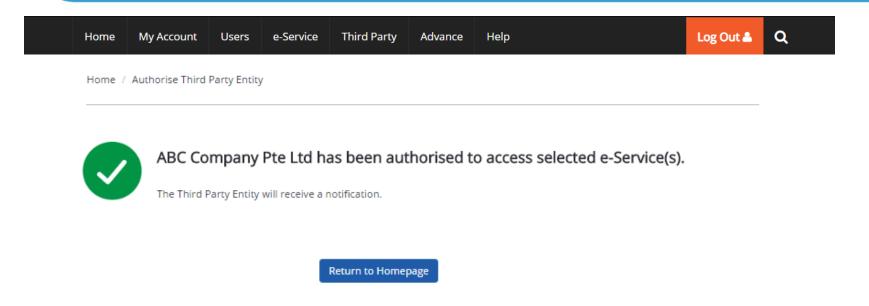
ASGD/ITR/UF A1234567E

Authorisation Effective Date 01/01/2021

Authorisation Expiry Date 31/12/9999







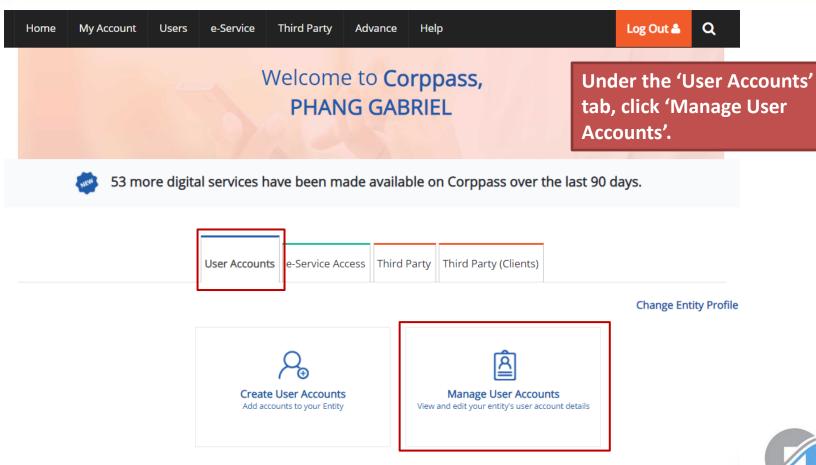
A confirmation message will indicate that you have authorised your tax agent with access to the selected digital services.

Please allow 3 days before the tax agent logs in to myTax Portal.



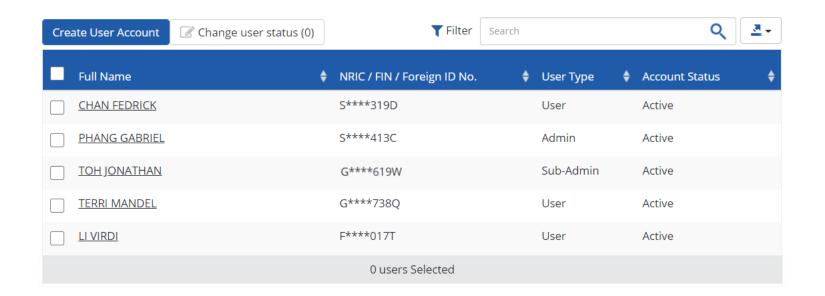
Manage your users, tax agent and IRAS digital service Access





Manage User Accounts

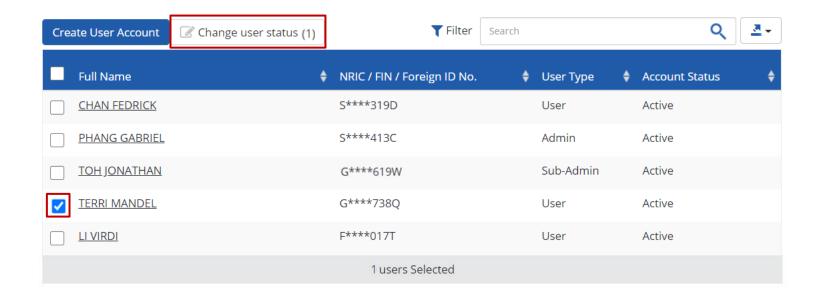
You will see a list of Corppass users in your company and their corresponding details.



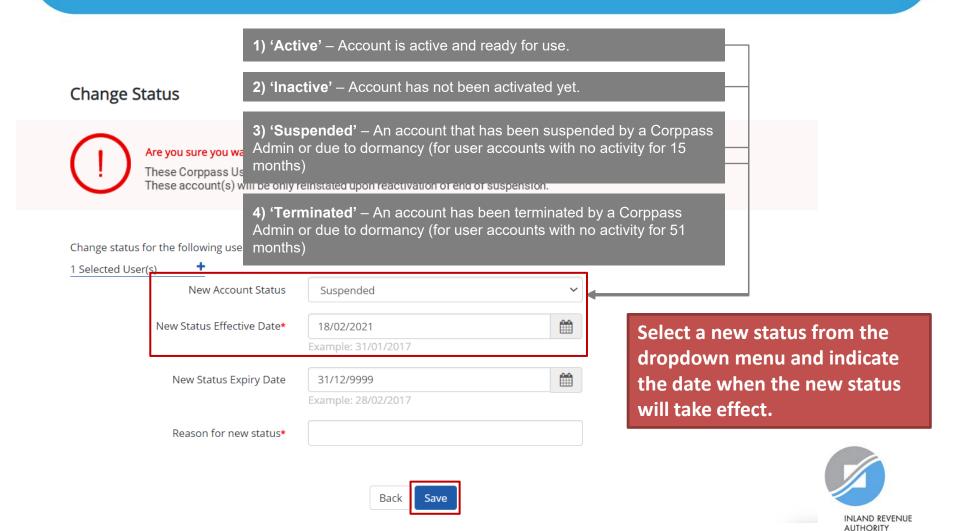


Manage User Accounts

To terminate or suspend user accounts, select a user and click 'Change user status'.







OF SINGAPORE

Change user status (0)

Manage User Accounts

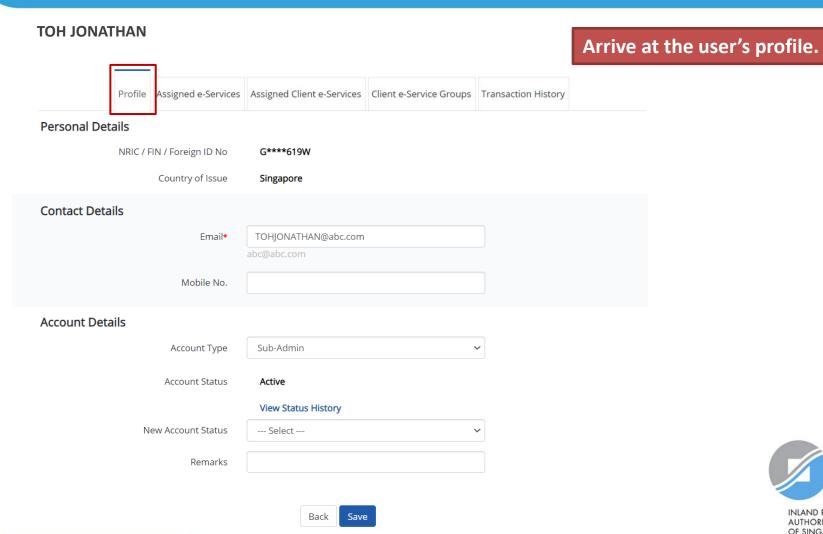
Create User Account

Click on the user's name to view the following details:

- 1. Profile of the user
- 2. List of digital services assigned to the user
- 3. Transaction history

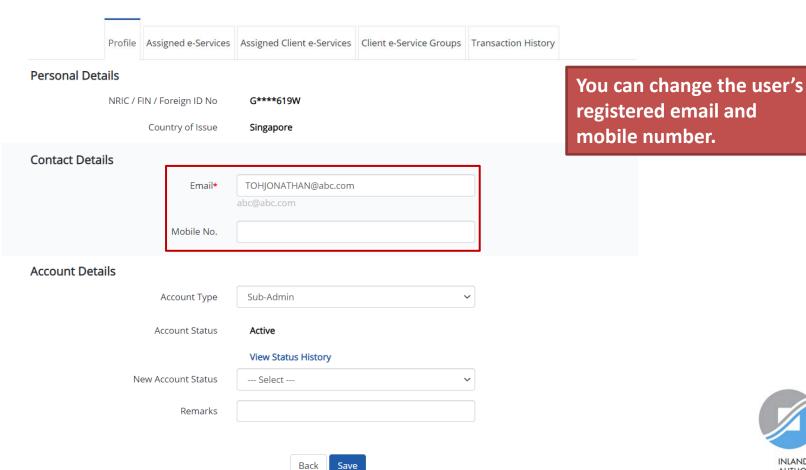
Full Name	NRIC / FIN / Foreign ID No.	♦ User Type	Account Status	\$
CHAN FEDRICK	S****319D	User	Active	
PHANG GABRIEL	S****413C	Admin	Active	
TOH JONATHAN	G***619W	Sub-Admin	Active	
TERRI MANDEL	G****738Q	User	Active	
<u>LI VIRDI</u>	F****017T	User	Active	
	0 users Selected			



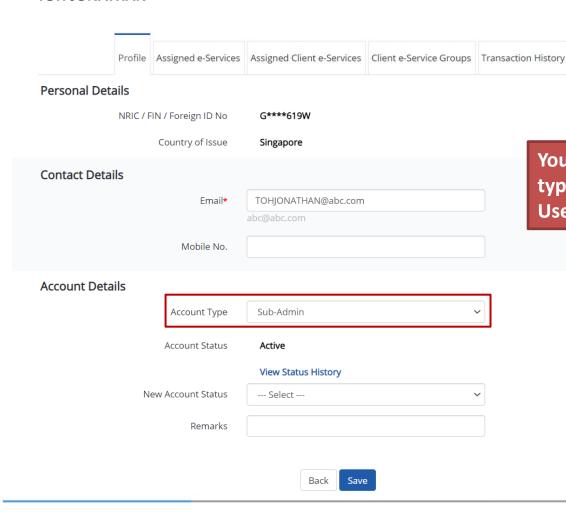




TOH JONATHAN



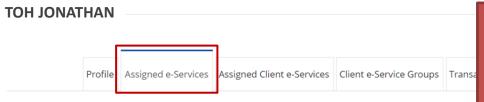
TOH JONATHAN



You can change the user's account type (e.g. Sub-admin, Enquiry User, User).

Do note that you will not be allowed to change the account type to Corppass Admin.





Under the 'Assigned e-Services' tab, you will see a list of IRAS digital services that have been assigned to the user.

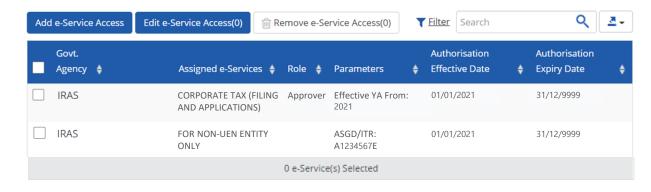
Assign default e-Service access and/or customise e-Service access of the user. Click here for step-by-step guide.

Default All e-Service Access

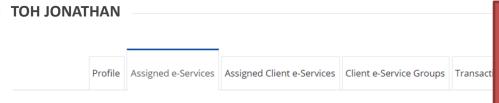
Select the checkbox below and click "Save" to grant the user default access to all e-Services currently onboard Corppass and to e-Services which will onboard in the future.



Customised e-Service Access







If you do not wish to assign access to ALL digital services of your company to the user, ensure that this checkbox is unchecked.

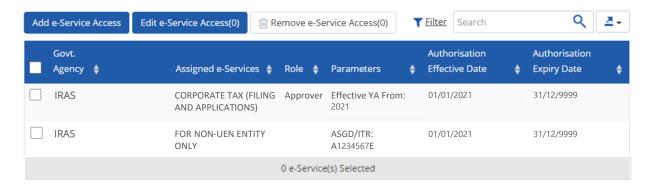
Assign default e-Service access and/or customise e-Service access of the user. Click here for step-by-step guide.

Default All e-Service Access

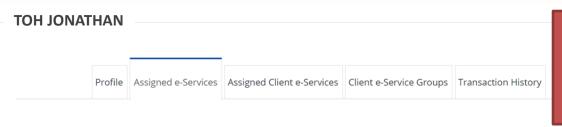
Select the checkbox below and click "Save" to grant the user default access to all e-Services currently onboard Corppass and to e-Services which will onboard in the future.



Customised e-Service Access







To remove digital service authorisation(s) from the user, select the checkbox and click 'Remove e-Service Access'.

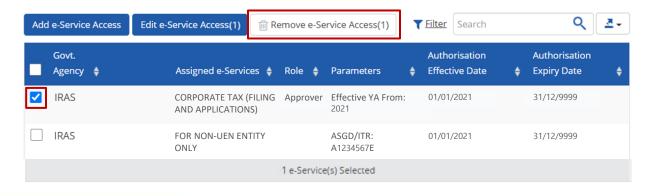
Assign default e-Service access and/or customise e-Service access of the user. Click here for step-by-step guide.

Default All e-Service Access

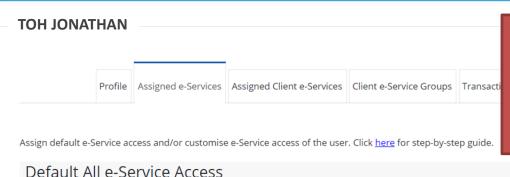
Select the checkbox below and click "Save" to grant the user default access to all e-Services currently onboard Corppass and to e-Services which will onboard in the future.



Customised e-Service Access





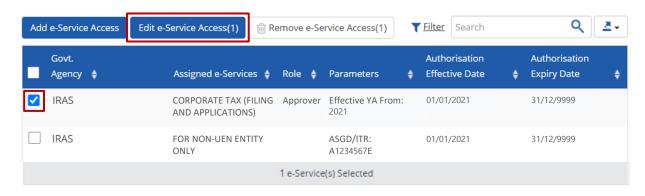


To edit digital service authorisation(s) of the user (e.g. to amend the additional parameters), select the checkbox and click 'Edit e-Service Access'.

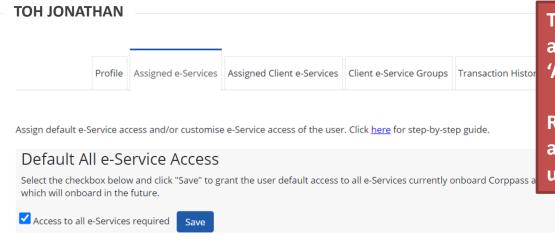
Select the checkbox below and click "Save" to grant the user default access to all e-Services currently onboard Corppass and to e-Services which will onboard in the future.

✓ Access to all e-Services required Save

Customised e-Service Access





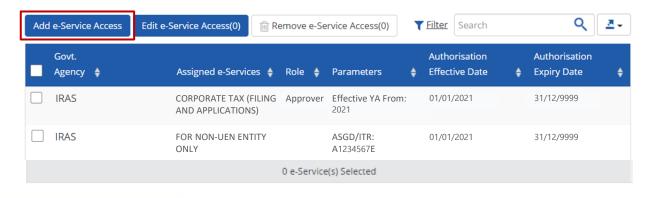


To assign new digital service authorisation(s) to the user, click 'Add e-Service Access'.

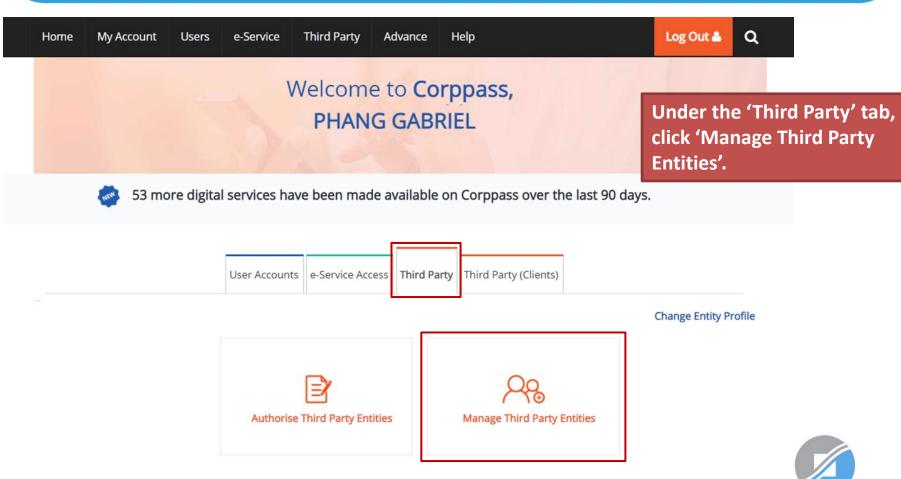
Repeat steps in pages 72 to 81 to assign new digital services to the user.

Alternatively, you may repeat Step 3b (refer to pages 66 to 104).

Customised e-Service Access







Manage Third Party Entities

Select the checkbox to remove Third Party Entity.

To view and manage authorised e-Service(s) individually, click on the Entity Name.



You will see a list of third party entities that you have authorised to transact for various government digital services on behalf of your company.



Manage Third Party Entities

Select the checkbox to remove Third Party Entity.

To view and manage authorised e-Service(s) individually, click on the Entity Name.



To remove a tax agent firm that is no longer authorised to transact on behalf of your company, select the tax agent and click 'Remove Third Party Entity'.

To authorise a new tax agent firm, repeat Step 3(c) (refer to pages 105 to 120).



Manage Third Party Entities

Select the checkbox to remove Third Party Entity.

To view and manage authorised e-Service(s) individually, click on the Entity Name.



Click on the tax agent firm's name to view the following details:

- 1. Profile of your tax agent
- 2. List of digital services for which your tax agent has been authorised to transact on behalf of your company
- 3. Authorisation history of your tax agent
- 4. List of your tax agent's users that are authorised to transact on behalf of your company



ABC Company Pte Ltd

Under the 'Profile' tab, you may view your tax agent's entity details.

Profile Authorised e-Service(s) Authorisation History Third Party Users

UEN / Entity ID C15000322E

Entity Name ABC COMPANY PTE LTD

Country of Incorporation SINGAPORE

Address 123 bukit timah road

#12 - 230

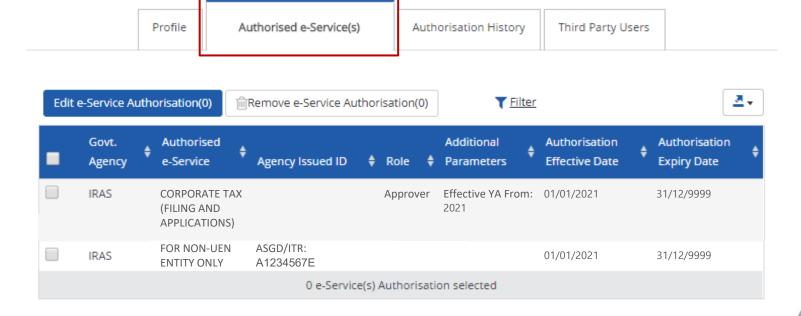
SINGAPORE 120123

Office Contact No. 61234567



ABC Company Pte Ltd

Under the 'Authorised e-Service(s)' tab, you will see a list of IRAS digital services for which your tax agent has been authorised to transact on behalf of your company.

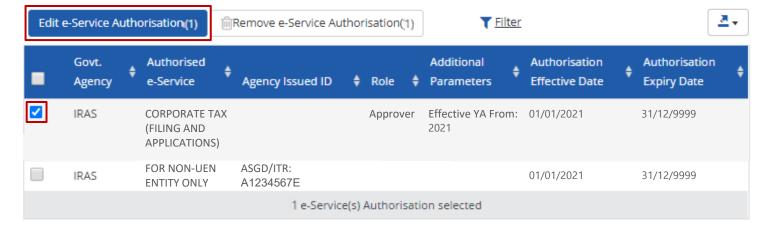




ABC Company Pte Ltd

To edit digital service authorisation(s) of your tax agent (e.g. to amend the additional parameters), select the checkbox and click 'Edit e-Service Authorisation'.

Profile Authorised e-Service(s) Authorisation History Third Party Users





ABC Company Pte Ltd

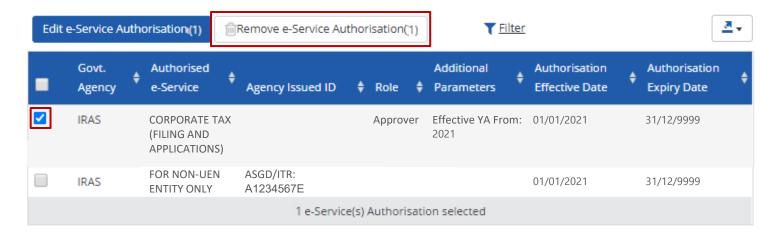
To remove digital service authorisation(s) of your tax agent, select the checkbox and click 'Remove e-Service Authorisation'.

Profile Authorised e-Service(s)

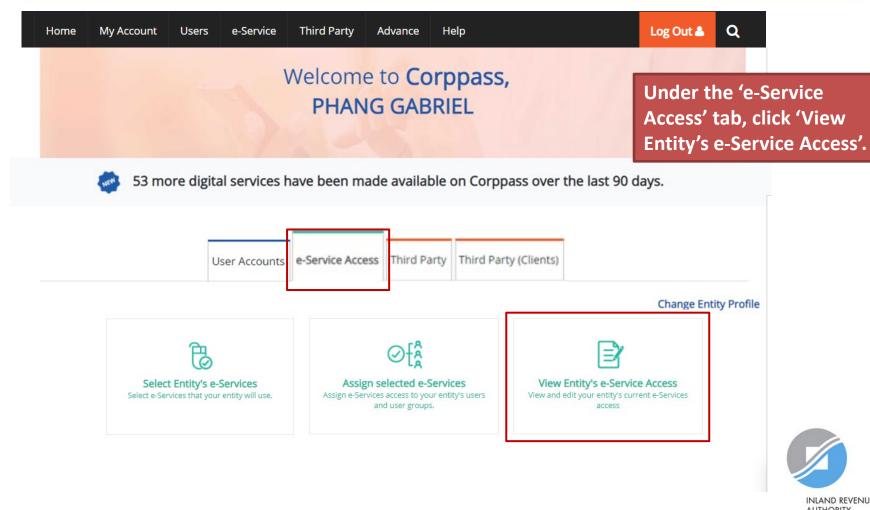
Authorisation History

Authorisation History

To add digital service authorisation(s) to your tax agent, repeat Step 3(c) (refer to pages 105 to 120).





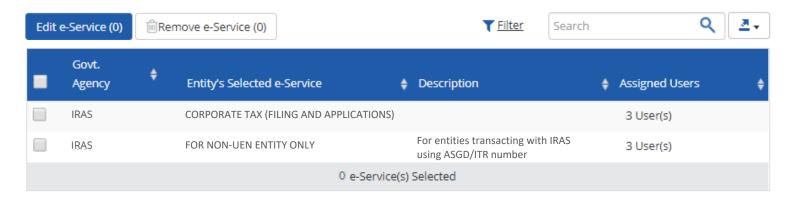


View Entity's e-Services Access

Click e-Service name to view its profile. Select the checkbox(es) to edit or remove.

Only e-Services with roles and/or parameters can be edited.

View a list of digital services previously selected in Step 3(a) (pages 56 to 65) for your company.

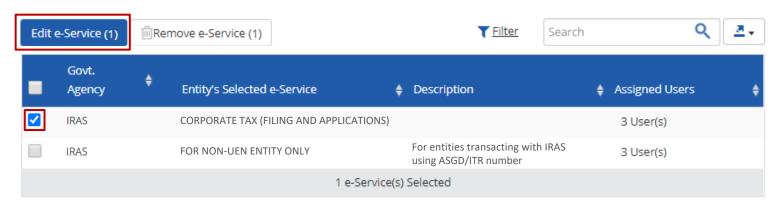




View Entity's e-Services Access

Click e-Service name to view its profile. Select the checkbox(es) to edit or remove.

Only e-Services with roles and/or parameters can be edited.



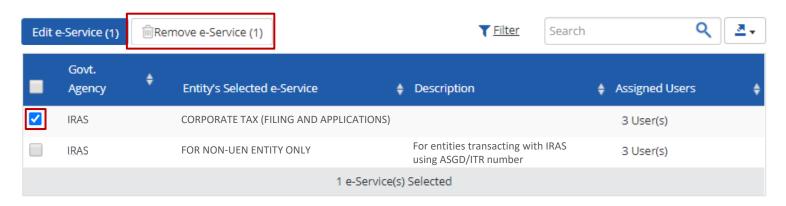
To edit details of digital service(s), select the checkbox and click 'Edit e-Service'. Only digital services with roles and/or parameters can be edited.



View Entity's e-Services Access

Click e-Service name to view its profile. Select the checkbox(es) to edit or remove.

Only e-Services with roles and/or parameters can be edited.



To remove digital service(s), select the checkbox and click 'Remove e-Service'.

To add a new digital service to this list, repeat Step 3(a) (refer to pages 56 to 65).



Assistance for Corppass matters

www.corppass.gov.sg



Step-by-step User Guides



Video Guides



'Frequently Asked Questions' (FAQs)

Corppass Helpdesk

Tel: (+65) 6335 3530

Email: support@corppass.gov.sg

Mondays to Fridays: 8:00am – 8:00pm

Saturdays: 8:00am – 2:00pm

Closed on Sundays & Public Holidays



Assistance and service channels

Website www.iras.gov.sg

Home > Digital Services > Companies/ Tax Agents Home > Digital Services > Others > Corppass

Email

Email us at <u>myTax Mail</u>

Helpline

- For companies: 1800-356-8622
- 8.00am to 5.00pm from Mondays to Fridays
 - Best time to call: 8.30am 10.30am
 - Best day to call: Friday

Social Media



Twitter.com/IRAS_SG



Facebook.com/irassg

