View Correspondence / Notices (Partnership)

- Q1. Can I delete the acknowledgement after viewing?
- A1. No.
- Q2. Will I be able to set the acknowledgement from 'Read' to 'Unread'?
- A2. No, a document that has been read will be treated as having been 'Read'.
- Q3. Can I view the partnership allocation notice besides the acknowledgement?
- A3. No. For a start, only the e-Filing acknowledgement will be viewable.
- Q4. Will I be able to view the correspondence that I have sent to IRAS?
- A4. For a start, only the e-Filing acknowledgement will be viewable.
- Q5. Can I forward the document to another party?
- A5. No, the system does not allow onward forwarding of the document to another party.
- Q6. Can I print or save a copy of the acknowledgement in my local drive?
- A6. Yes. You may click on the print icon or save icon on the top left hand corner to print or save a copy of the e-Filing acknowledgement in your local drive.
- Q7. What software programs are required in order to view the notices?
- A7. You require *WinZip* or other similar programs to view the e-Filing acknowledgement as it has been compressed as *zip* files.
- Q8. Why am I unable to view documents using View Correspondence / Notices?
- A8. Please follow the below steps according to your browser versions

Microsoft Internet Explorer 5.xx, 6.xx or 7.xx for Windows

- Step 1. Go to Tools ->Internet Options
- Step 2. Click on Security Tab->Custom Level
- Step 3. Set Downloads ->"Automatic prompting for file downloads" to "Enable", then click OK
- Step 4. If browser prompt the warning message, click yes.
- Step 5. Click OK on Internet Options and try download document again.

Step 6. If your browser have a prompt on top area with the following message "Pop-up blocked. To see this pop-up or additional options click here...", right click on the message bar, click "Always Allow Pop-ups form This Site...".

Step 7. If the browser prompt "Would you like to allow pop-ups from '*.iras.gov.sg'?", click Yes.

Step 8. If your browser still cannot open or download document properly, please restart browser and try again.