

Frequently Asked Questions (FAQs) on Revise/ Object to Assessment

(Updated as at 1 Sep 2018)

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GENERAL INFORMATION

1. Which option do I choose in ‘Revise/ Object to Assessment’ e-Service if I would like to correct errors in ECI, Form C or any of the attachments submitted?

In the “Revise/ Object to Assessment” e-Service, tax agents can select any of the following 3 options for the specified scenarios:

Radio buttons	When to use this objection type
Revise/ Object to Estimated Chargeable Income (ECI)	Objection to estimated assessment and Form C/ C-S has not been not filed
Revise Form C-S/ C Filing (Status of Form CS/ C is Under Review)	Form C/ C-S filed but still under review (i.e. NOA is for an estimated assessment)
Object to Notice of Assessment (NOA) for Form C-S/ C	Form C/ C-S filed and finalised (i.e. NOA is for a completed assessment)

2. Will there be a time limit for the approver to approve the submission from the preparer?

Yes, the approver should approve the preparer’s submission within 14 days.

3. Do I need to be authorised before I can use the ‘Revise/ Object to Assessment’ e-Service?

Yes. You have to be authorised by the company in CorpPass before you can access myTax Portal to revise/object the company's ECI, revise the Form C-S/ C filing or object to a completed NOA.

4. As a tax agent, can I revise the ECI /Form C/ C-S or object to completed NOA for multiple clients in one submission?

No, revision or objection for multiple clients in one submission is not available. You have to submit the revision or objection separately for each client.

Upon completing a transaction (e.g. Revise ECI) for Client A in myTax Portal, the tax agent can click on **File for Next Client** to perform the similar transaction for Client B.

ESTIMATED CHARGEABLE INCOME (ECI)

1. Is there a limit to the number of times that I can object/revise to the ECI?

No, there's no limit. However, under certain circumstances, the company/tax agent will not be able to revise the ECI amount but will be asked to furnish the reason for objection/revision to the ECI instead.

2. Which Years of Assessment can I object/revise?

You can object/revise the assessment for the current Year of Assessment (YA), 1 advance, and 4 back YAs.

3. Explanation on message launched after selecting ECI and Year of Assessment (YA)

Messages	Remarks
Form C-S/ C for the selected Year of Assessment has already been processed. Revision/ Objection to Estimated Chargeable Income (ECI) is not allowed.	The assessment has been completed for the YA selected. To object to the assessment for the selected YA, the filer will have to select "Object to Notice of Assessment (NOA) for Form C-S/ C".

FORM C-S/ C

1. Which Years of Assessment can I revise?

You can revise your Form C-S / C submitted for current and 2 back Years of Assessment, provided that the return is still under review. If the Form C-S / C has been finalised and the NOA issued is for a completed assessment, please select the option "Object to Notice of Assessment (NOA) for Form C-S/ C."

2. Is there a limit to the number of times that I can revise the Form C-S/ C?

No, there's no limit.

3. What is the allowable file type and maximum file size for my document?

Your document should be in PDF format and each document has to be within the maximum file size of 2MB.

COMPLETED NOTICE OF ASSESSMENT (NOA)

1. When can I receive the revised NOA?

As the objection will be sent to our officer for review, you will be notified of the status of the objection separately.

2. Which Years of Assessment can I object to?

You can object to 1 advance, the current and 4 back Years of Assessment.

3. Is there a limit to the number of times that I can object to the completed NOA?

No, there's no limit.

4. What is the allowable file type and maximum file size for my document?

Your document should be in the PDF format, and each document has to be within the maximum file size of 2MB.

REPORTING OF ERROR

1. What should I do if I encounter an error while using the 'Revise/ Object to Assessment' module via myTax Portal?

For instructions on clearing 'cache', please refer to Question 6 of the [Technical FAQ](#).

If you still encounter an error, please send us an email us via [myTax Mail](#) with the following details:

- (a) Date and time that you encountered the error
- (b) Tax Reference Number of the company and the login person
- (c) Description of the error (e.g. after clicking "Submit" at Confirmation Statement)
- (d) The operating system you are using (e.g. Windows XP, Vista)
- (e) The browser type and version number (e.g. Firefox 2.0, IE 6)
- (f) The error message(s) or the screenshot of the error(s)

Alternatively, please call 1800-3568622 for assistance.