FREQUENTLY ASKED QUESTIONS – VIEW CORPORATE TAX FILING STATUS

(Updated on 16 Jun 2023)

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1. Who can access View Corporate Tax Filing Status?

An authorised staff of a company or an authorised staff of a tax agent of the company can access myTax Portal to **View Corporate Tax Filing Status**.

2. What is available in View Corporate Tax Filing Status?

You can view the status of the company's Form C-S/ Form C-S (Lite)/ Form C, Estimated Chargeable Income (ECI), Additional Information on Income & Deduction (Add'l Info), financial statements, Tax Computation (Tax Comp), Group Relief A (GR A) and Group Relief B (GR B).

The system will display the status for 1 advance Year of Assessment (YA), 1 current YA and 3 back YAs.

For example:

- a) If 2022 is the current YA: Returns for advance, current and 3 back YAs are available for viewing i.e. YAs 2023, 2022, 2021, 2020 & 2019
- b) If 2023 is the current YA: Returns for advance, current and 3 back YAs are available for viewing i.e. YAs 2024, 2023, 2022, 2021 & 2020

3. What is the meaning of each status in View Corporate Tax Filing Status?

The status and description of the status are as follows:

Form	Proposed Status	Meaning
ECI	Ready to File	ECI has not been submitted
	Under Review	ECI is under review
	Processed	ECI has been raised
	Not Required	ECI is treated as not required
Form C or Form C-S	Ready to File	Form C-S/ C has not been submitted
	Under Review	Form C-S/ C is under review
	Completed Per Computation	Assessment has been completed as per your computation
	Completed	Assessment has been completed
	Completed With Adjustment	Assessment is completed with adjustment

	Adjustment with Query Raised	Adjustments have been made to the assessment and queries have been sent to the company/ tax agent
	Query Raised	Queries have been sent to the company/ tax agent
	Objection Under Review	The company's objection to the assessment is under review
	Estimated Treated As Completed	Assessment has been completed based on IRAS' estimates
	Not Required	Form C-S/ C is treated as not required
Additional Info	Ready to File	Add'l Info has not been submitted
	Under Review	Add'l Info is under review
	Not Required	Add'l Info is not required
Financial Statements	Ready to File	Financial statements have not been submitted
	Received	Financial statements have been received
	Not Required	Financial statements are not required
Tax Computation	Ready to File	Tax Computation has not been submitted
	Received	Tax Computation has been received
	Not Required	Tax Computation is not required
Group Relief Form A	Received	Group Relief Form A has been received
Group Relief Form B	Received	Group Relief Form B has been received

4. What should I do if I encounter an error while viewing Corporate Tax Filing Status via myTax Portal?

We encourage you to clear the cache and close active applications before you e-File. For instructions on clearing 'cache', please refer to Question 2 of the Technical FAQ.

If you still encounter an error, please send us an email via <u>myTax Mail</u> with the following details:

- (a) Date and time that you encountered the error
- (b) The company's Unique Entity Number (UEN)/ Entity ID and the login person
- (c) Description of the error (e.g. after clicking "Submit" at Confirmation Statement)
- (d) The operating system you are using (e.g. Windows XP, Vista)
- (e) The browser type and version number (e.g. Firefox 2.0, IE 6)
- (f) The error message(s) or the screenshot of the error(s)

Alternatively, please call 1800-3568622 for assistance.