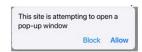


FAQ

View Individual Tax Notices

- Q1. Can I delete the correspondence / notices after viewing?
- A1. No.
- Q2. Will I be able to set the correspondence/notice from 'Read' to 'Unread'?
- A2. No, a document that has been read will remain as 'Read'.
- Q3. Will I be able to view the correspondence that I have sent to IRAS?
- A3. No. You can only view correspondences that are sent by IRAS.
- Q4. Can I forward the document to another party via myTax Portal?
- A4. No, the system does not allow onward forwarding of the document to another party.
- Q5. How many back years' notices can I view?
- A5. You can view up to 3 back years in myTax Portal.
- Q6. What software programs are required in order to view the notices?
- A6. If you do not have an Adobe Reader, please go to http://get.adobe.com/reader/otherversions/ to download the latest version suitable for your computer.
- Q7. Why do I receive a pop-up message when I try to access the notices on my iPhone/iPad Safari Operating System?



A7. This is a built-in security feature of Safari. To access your notices, please click 'Allow' when the message is prompted.

FAQ - View Individual Tax Notices
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