

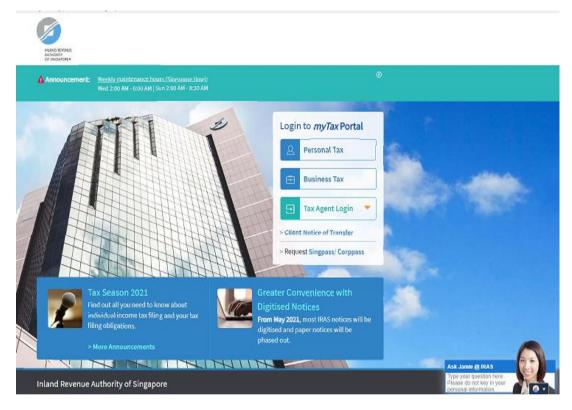
User Guide

File Form IR21 (Tax Clearance)

Table of Contents

Login to myTaxPortal	3
Preparer's View	
File Form IR21	6
Notification Page – Tax Clearance Not Required	8
File Form IR21 – Original Form IR21	g
Employee's Income under Auto Inclusion Scheme (AIS)	10
Employee's Details	11
Spouse and Child Relief(s)	12
Employment Record	14
Income Details	16
Consolidated Statement	19
Attachment of Appendices	22
Acknowledgement Page – Successful Submission to Approver	24
Approver's View	25
File Form IR21	25
Acknowledgement Page – Successful Submission to IRAS	26
Amended Form IR21 filing	27
Additional Form IR21 Filing	28
Amended/Additional Form IR21 filing	29

Login to myTaxPortal

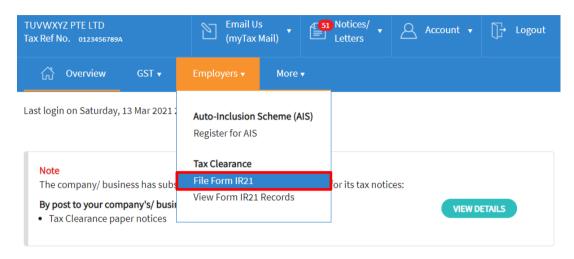


Step	Action/Note
	myTax Portal Login page
1	Go to myTax Portal Login page (https://mytax.iras.gov.sg)
2	Select login for - Business Tax or - Tax Agent Login > Business Client

Note:

You need to be authorised by your organization via the Singapore Corporate Access (Corppass) before using this eService.

For more information on Corppass, please refer to the user guide at www.iras.gov.sg > e-Services > Others > Corppass.

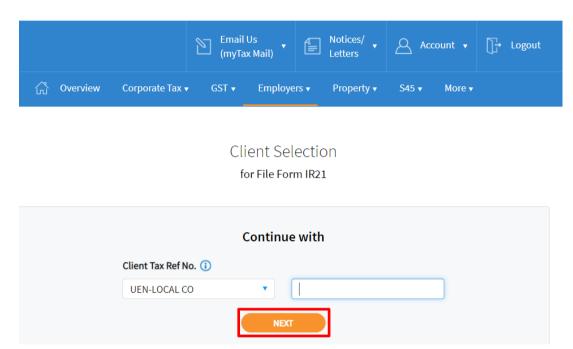


Step	Action/Note
	myTax Portal Welcome Page
1	To file Form IR21, select Employer
2	Select File Form IR21 (Under Tax Clearance)

Welcome to myTax Portal!

myTax Portal is a secured, personalised portal for you to view and manage your tax transactions with IRAS, at your convenience.

Use the navigation bar above to access a range of e-Services available to you.



Step	Action/Note
	File Form IR21 – Client/ Third Party Selection (only applicable to tax agents)
	If you have logged in for your Client's Tax Matters, you are required to provide your client's tax reference number.
1	Enter your client's Tax Reference Number.
2	Click on NEXT .

Preparer's View

File Form IR21

File Form IR21

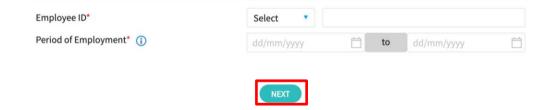
Read before you proceed

This application allows employers to file Form IR21 for non-Singapore citizen employees who are ceasing employment in Singapore or leaving Singapore for more than 3 months.

Each filing may take an approximately 5 minutes to complete

Please get ready the following information before you proceed with filing:

- 1. Employment Records
- 2. Particulars of spouse and children (for dependents' relief claims)
- 3. Income information
- 4. Files for attachment (PDF, 1.2mb), if applicable
 - a. Appendix 1 Value of Benefits-in-Kind
 - b. Appendix 2 Employee Stock Option (ESOP)/ Employee Share Ownership (ESOW) Plans
 - c. Appendix 3 Unexercised ESOP/ unvested ESOW granted from 1 Jan 2003 and approved for Tracking Option
 - d. Letter of Undertaking for Application of Tracking Option (LOU)
 - e. A copy of Employee's Death Certificate
 - f. Form IR8S
 - g. Severance Agreement/Termination Letter



Step	Action/Note
	File Form IR21 page – Part 1
1	Get ready the information as stated in the page before proceeding to file.
2	Note: Period of Employment is the period your employee started working for the company [Date of commencement] to the last date of employment with the company [Date of cessation].
3	Click on NEXT for system to process your inputs. Refer to Page 9 of the guide if Tax Clearance is required (Eg: No. of days employed is more than 60 day but less than 183 days).

Note:

Do get ready the required documents before you proceed with filing.

You may attach your own computation as submission. If you do not have your own computation, download and complete Appendix 1 to 3.

File Form IR21 AA BB Employee ID F1234567V Date of commencement 01 Jan 2020 Date of cessation (1) 30 Apr 2021 Total employment income for each year is O No \$21,000 or less* (1) Total employment income for calendar year(s): (1) 6,400 .00 S\$ Year 2021 * S\$ 20,800 .00 Year 2020 * **Next Step** Cancel this filing Proceed to next page CANCEL PROCEED

Step	Action/Note
-	File Form IR21 page – Part 2
	Once the NEXT button is clicked, [Date of commencement] and [Date of cessation] cannot be modified. Click on CANCEL if you need to edit your entries for the 2 fields.
	Please click on for assistance.
	Note: Date of commencement is the date that your employee starts working for the company.
	If you have keyed wrongly the [Date of commencement] and/or [Date of cessation], please delete the current draft and refile a new IR21.
4	Complete the entries as required.
5	Verify your entries.
6	Click on PROCEED after you have confirmed your entries as the information provided would not be modifiable in the subsequent pages. Refer to Page 9 of the guide if Tax Clearance is required (Eg: Total employment income for each year above \$21,000)

Notification Page - Tax Clearance Not Required

File Form IR21 A SAVE AS PDF/ PRINT

Notification Received - Tax Clearance is Not Required

0123456789A Employer's Name TUVWXYZ PTE LTD Employer's ID

Notification No. 409584 Date/Time 12 Mar 2021 10:23 AM

Authorised Personnel XXX

AA BB

Total employment income for each year is \$21,000 or less Employee's ID Period of Employment Yes

01 Jan 2020 - 30 Apr 2021 F1234567V

Total employment income for calendar year(s): Year 2021 S\$ 6400

> Year 2020 S\$ 20800

Based on the information provided on 12 Mar 2021 10:23 AM, tax clearance is not required for the above-mentioned employee. No Directive/ Notice of Assessment will be issued. Please proceed to release any monies withheld for tax clearance to your employee.

With this notification, you are not required to report the employee's employment income via Auto Inclusion Scheme.

However, if there are changes to be made to this filing record, you are required to re-file a Form IR21.

Please save a copy of this page for your reference before leaving this Notification page.

VIEW FILING STATUS

FILE A NEW FORM IR21

Step	Action/Note
-	(1) Notification Page
	You will receive this notification page if Tax Clearance is <u>not</u> required for your employee after you have filled up the relevant information on Page 6 and 7 of this guide.
1	Click on the SAVE AS PDF/PRINT icon on the top right hand corner to print this page or save a PDF copy for your record. Filing process ends here. Note: Please note that even though IR21 is not required for your employee, as you have filed the employee's income details with IRAS, you are not required to report the employee's employment income via Auto Inclusion Scheme (AIS) in the following year.
2	 Click on: FILE A NEW FORM IR21 to begin a new filing; or VIEW FILING STATUS to view filing and processing status of Form IR21 records.

File Form IR21 – Original Form IR21



File Form IR21

You are now filing an ORIGINAL Form IR21 for:

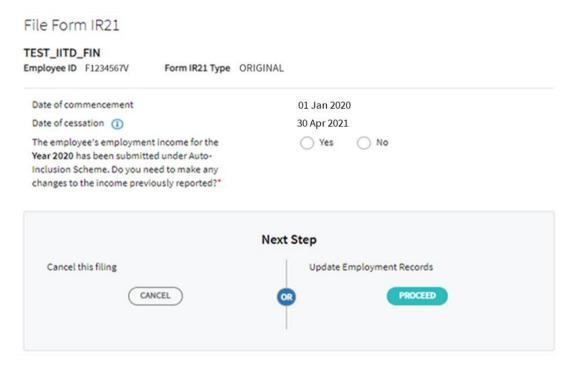
Employee ID Employment Period
F1234567V 01 Jan 2020 to 30 Apr 2021

Click on < Cancel > if you need to amend the above entries.



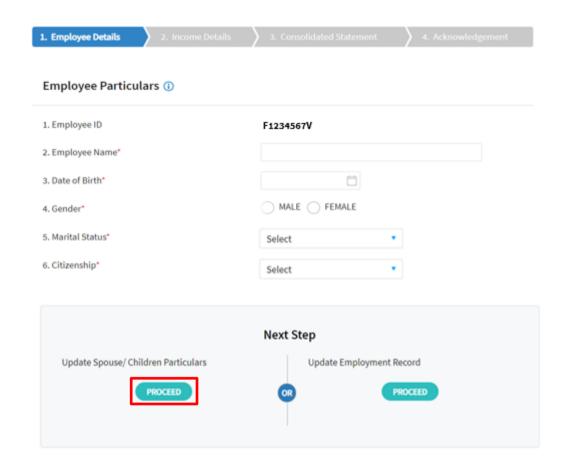
Step	Action/Note
	(2) File Form IR21 – Original Form IR21
	You will be prompted with this message if Tax Clearance is required for your employee.
1	Click on PROCEED button after you have confirmed the entries as the information entered would not be modifiable in the subsequent pages.

Employee's Income under Auto Inclusion Scheme (AIS)



Step	Action/Note
	(3) Employee's Income under Auto Inclusion Scheme (AIS)
	You will be brought to this page if the employee's income for the reported year has been transmitted via AIS.
1	Select YES if you need to make changes to the income previous reported via AIS. Otherwise, select NO .
2	Click on PROCEED button on the right after you have confirmed the entries as the information entered would not be modifiable in the subsequent pages.

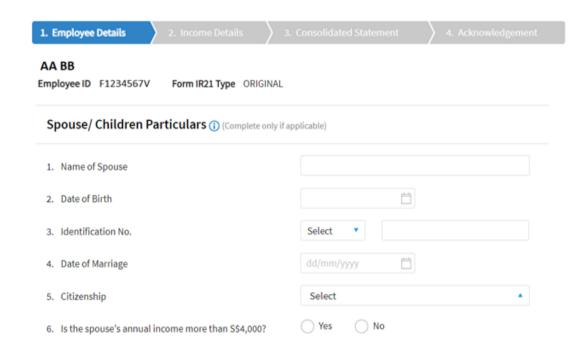
Employee's Details File Form IR21



Step	Action/Note
	Employee's Details
	It is mandatory to complete the employee's details if this page is displayed.
1	Complete this page and verify your entries.
2	Next Step Section i) Click on the PROCEED button on the left to update spouse's and/ or children's particulars; (optional) - refer to Page 12 and 13 of this guide or ii) Click on PROCEED button on the right to update employment record – refer to Page 14 of this guide.
	 Note: At any point of time, you may click on: CANCEL FILING to discard the Form IR21; CLEAR ALL to clear the entries on this page; SAVE DRAFT to save your entries as a draft for subsequent retrieval.
	It is important to know that your draft will only be temporarily stored in our server for 21 days, after which it will be deleted. The draft stored on our server will <u>not</u> considered as a Form IR21 submission.

Spouse and Child Relief(s)

File Form IR21



Step	Action/Note
	Spouse's / Children's Particulars Part 1 – Spouse's Particulars (optional)
1	Complete the dependent's particulars if your employee is married.

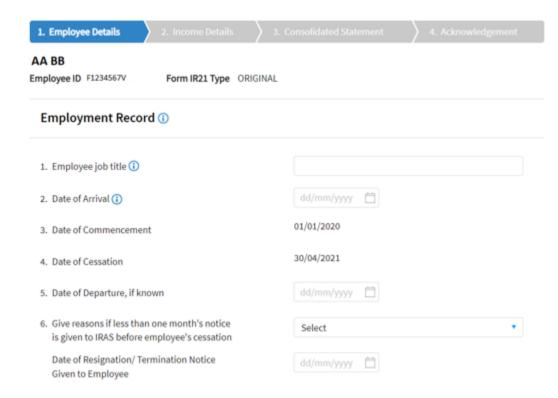
User Guide – File Form IR21 (Tax Clearance)

7. Children Particulars (Enter the name of school if child is above 16 yrs old and is currently attending full time education) Child 1 1a. Name of Child 1b. Gender 1c. Date of Birth 1d. Name of School Add another child particulars Next Step Update Employee Particulars Update Employment Record PROCEED PROCEED

Step	Action/Note
	Spouse's / Children's Particulars Part 2 – Children's Particulars (optional)
2	Complete the dependent's particulars if your employee is married.
3	Click on ADD ANOTHER CHILD PARTICULARS if required.
	Note: Complete the entries as required. Missing fields may affect the employee's claims on the spouse and child relief(s). For other relief(s) that your employee is eligible, please drop us an email via myTax Mail or email us at taxclear@iras.gov.sg.
4	Next Step Section: i) Click on the PROCEED button on the right to go to Employment Record page (refer to Page 14 of this guide); or ii) Click on the PROCEED button on the left to go to Employee Particulars (refer to Page 11 of this guide) if need to make further changes.

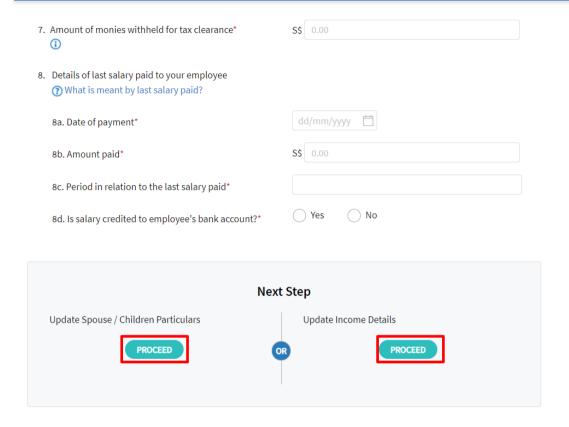
Employment Record

File Form IR21



Step	Action/Note
	Employment Record – Part 1
1	Complete this page.
	Note:i) Date of Arrival and Date of Departure can be left blank if the information is not available.

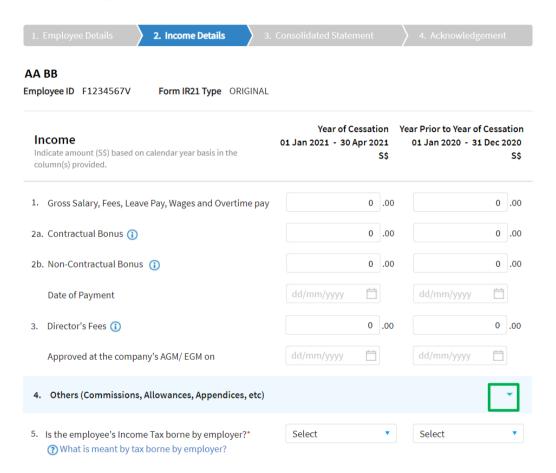
User Guide – File Form IR21 (Tax Clearance)



Step	Action/Note
	Employment Record – Part 2
2	Continue to complete the rest of the information on this page. Note: Last Salary Paid refers to the last salary payment made to the employee. Click on for more information.
3	 Next Step Section i) Click on the PROCEED button on the right to go to Income Details page (refer to Page 16 of this guide); or ii) Click on the PROCEED button on the left to go to Spouse/Children Particulars if need to make further changes. (refer to Page 12 and 13 of this guide)

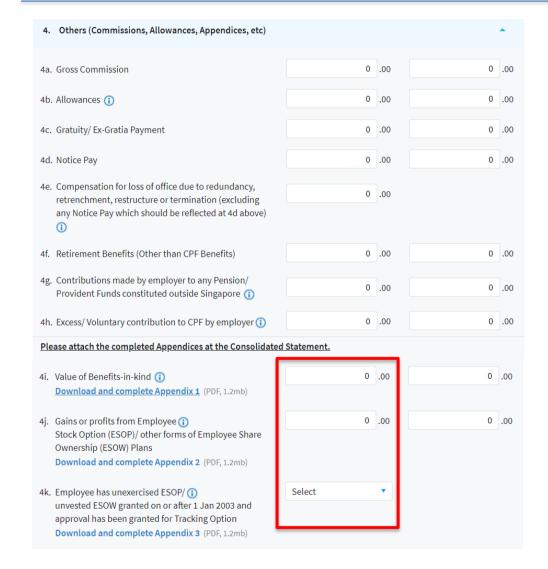
Income Details

File Form IR21

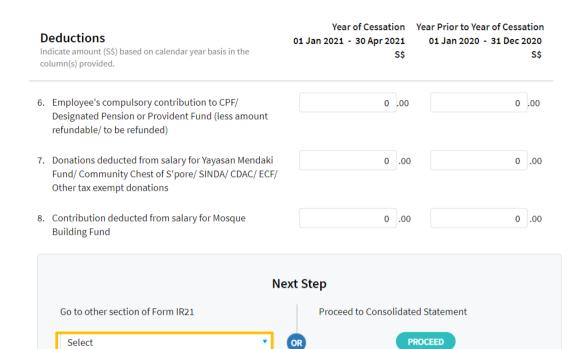


Action/Note		
Income Details - Part 1		
Note: i) All income fields are to be reported in Singapore dollars under the respective years.		
ii) Complete the applicable fields for the year of cessation and the year prior to the year of cessation (if shown) respectively.		
For Item 4 - Others (Commissions, Allowances, Appendices, etc), click on triangle icon as highlighted in green to expand the income fields from Item 4a to 4k, where applicable. (Refer to screenshot on Page 17 of this guide)		
For Item 5 on Employee's Income Tax borne by employer Select "No" if the company is not bearing the employee's tax. Please note that deduction from employee's salary or withholding his salary for tax clearance are not considered as tax borne by employer.		

User Guide – File Form IR21 (Tax Clearance)



Step	Action/Note		
	Income Details - Part 2		
2	Complete the other income details for the relevant year, where applicable.		
3	For Item 4i to 4k, please ensure that you have updated the relevant fields You will be required to attach the appendices in the Consolidated Statement page before the submission of IR21		
	You may attach your own computation as supporting documents at the Consolidated Statement. Alternatively, you may click on the applicable hyperlinks to download and complete the following appendices: • Appendix 1 to provide details of Benefits-in-Kind for the relevant calendar years;		
	 Appendix 2 to provide details of gains or profits from Employee Stock Option Plans (ESOP)/ Share Ownership Plan (ESOW); 		
	Appendix 3 to provide details of employee's unexercised ESOP/unvested ESOW gained on or after 1 Jan 2003 and approval has been granted for Tracking Option.		
	Note: Click on SAVE DRAFT before downloading the appendices so that you would be able to retrieve your filing information subsequently.		



Step	Action/Note			
	Income Details – Part 3			
4	Complete the Deductions section, where applicable			
5	Next Step Section i) Click on the PROCEED button on the right to view and verify the Consolidated Statement (refer to Page 19 of this guide); or ii) Select the link from the drop-down list on the left and click on PROCEED button to go to the other e-Filing page directly.			



PROCEED

Consolidated Statement

File Form IR21

SAVE AS PDF/ PRINT

1. Employee Details 2. Income Details 3. Consolidated Statement 4. Acknowledgement

Consolidated Statement

This is a consolidation of the information you have entered. After checking all the entries, you may amend, save or submit.

Note

A copy of this Consolidated Statement will be made available at the Summary of Form IR21 digital service for up to 60 days from the date of submission. Please save a copy of this Consolidated Statement for your reference before you leave this page.

AA BB

Form IR21 Type	Employee ID	Date of Birth	Gender	Marital Status	Citizenship
ORIGINAL	F1234567V	08 Aug 1990	MALE	MARRIED	AMERICAN

Spouse/ Children Particulars

ABCDEFG

Date of Birth	Identification No.	Date of Marriage	Citizenship	Is the spouse's annual income more
08 Aug 1980	PP 787878678	02 Feb 2020	MALAYSIAN	than \$\$4,000?
				NO

Step	Action/Note
	Consolidated Statement – Submission of Employment Income via Auto-Inclusion Scheme
1	Check through the statement and ensure that the information reflected is true, correct and complete.

Employment Records



Date of Arrival	Date of Commencement 01 Jan 2020	Date of Cessation 30 Apr 2021	Date of Departure, if known
	01 3011 2020	30 Apr 2021	
	ess than one month's notice is	Date of resignation/ ter	rmination notice given
Resignation	fore employee's cessation	14 Mar 2021	
Amount of monies withheld for tax clearance		Did you withhold all monies due to employee from the	
S\$5,000.00		date of resignation or termination of employment? Yes	
Details of last	salary paid to your employee		
Date of payment		Amount paid	
01 Mar 2021		S\$2,500.00	
Period in relatio	n to the last salary paid	Is salary credited to employee's bank account?	
1 FEB 2021 TO 28	3 FEB 2021	YES	
		Please state name of ba	ank
		DBS/POSB	

Step	Action/Note
	Consolidated Statement – Employment Records
2	Check through the statement and ensure that the information reflected is true, correct and complete.
	You can select EDIT and be directed to the respective page to make changes.

Income Details (S\$)

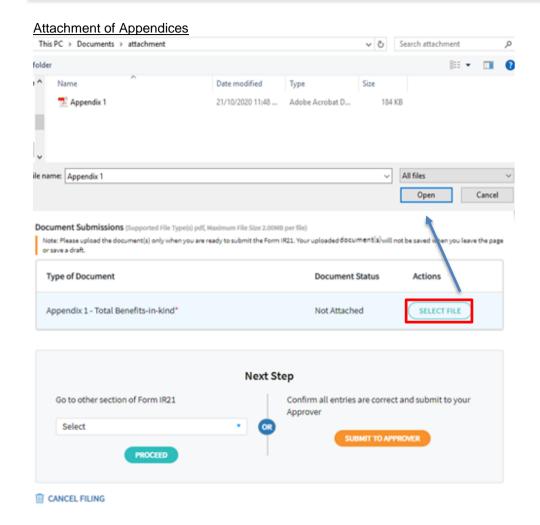


Income		Year Prior to Year of Cessation
	01 Jan 2020 - 28 Feb 2020 S\$	02 Jan 2019 - 31 Dec 2019 S\$
Gross Salary, Fees, Leave Pay, Wages and Overtime pay	0.00	51,932.00
Contractual Bonus	0.00	0.00
Non-Contractual Bonus	0.00	0.00
Date of Payment		
Director's Fees	0.00	0.00
Approved at the company's AGM/ EGM on		
Others		
Total Income (S\$)	0.00	51,932.00
Is the employee's Income Tax borne by employer	No	No

Deductions	Year of Cessation 01 Jan 2020 - 28 Feb 2020 S\$	Year Prior to Year of Cessation 02 Jan 2019 - 31 Dec 2019 S\$
Employee's compulsory contributions to CPF/ Designated Pension or Provident Fund (less amount refundable/ to be refunded)	0.00	0.00
Donations deducted from salary for Yayasan Mendaki Fund Community Chest of Singapore/ SINDA/ CDAC/ ECF/ Other tax exempt donations	0.00	0.00
Contribution deducted from salary for Mosque Building Fund	0.00	0.00

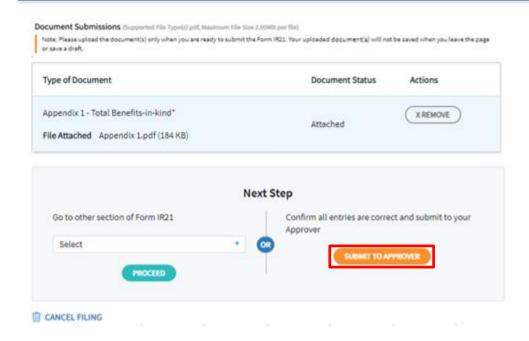
Step	Action/Note
	Consolidated Statement – Income Details
3	Check through the statement and ensure that the information reflected is true, correct and complete.
	You can select EDIT and be directed to the respective page to make changes.
	Note: If you have declared nil income for the Year of Cessation and/or the Year Prior to Year of Cessation, you will be prompted to state your reason for declaring the nil income.

User Guide – File Form IR21 (Tax Clearance)



Step	Action/Note
	Consolidated Statement - File Form IR21 with attachment Preparer view (Part 1)
1	Click on SELECT FILE.
2	Select the file to be submitted and click on Open
	Note: i) Document attached must be within the maximum file size and of acceptable file type, as indicated. ii) Uploaded document will not be saved when you leave the page or save draft. Hence, document should be uploaded only when you are ready to submit.
	If you face issues uploading the appendices, you may try the following methods to covert the excel appendices to PDF before attaching: i) Save as PDF for the Appendix directly from Excel and upload the PDF onto the IR21 filling. ii) Microsoft print in PDF & relaunch the PDF in Google Chrome or Microsoft Edge & resaving as PDF. Once done, upload the PDF onto the IR21 filling. iii) Use free Primo software to convert the documents to PDF. The software can be
	downloaded at www.primopdf.com If you still encounter difficulties uploading the document(s), you may contact us via our LiveChat service for assistance.

User Guide – File Form IR21 (Tax Clearance)

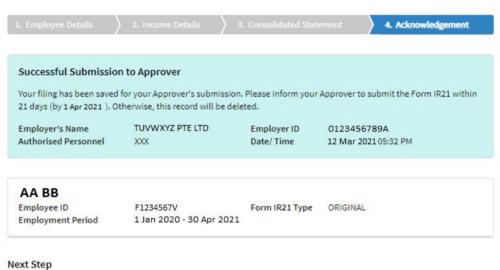


Step	Action/Note
	File Form IR21 with attachment Preparer view (Part 2)
1	A REMOVE button will appear after a file is selected. You can remove the file and click on SELECT FILE to re-attach the correct file.
2	To check the filename to ensure that the correct file has been attached before click on SUBMIT TO APPROVER .
	 Note: Preparer can only submit document to Approver. Only Approver can submit document to IRAS. Approver will be able to view and approve document(s) uploaded by Preparer. Approver will also be able to remove the and re-attach document(s) before submission to IRAS. If Preparer needs to revise the Form IR21 and the attachment, Approver should remove the files before clicking on SAVE DRAFT.

Acknowledgement Page - Successful Submission to Approver

File Form IR21

SAVE AS PDF/ PRINT



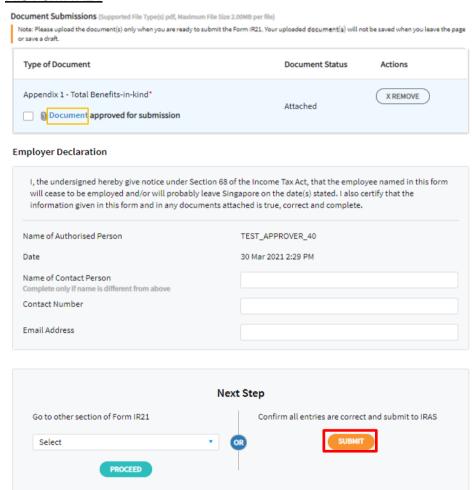
You may:

- · search records via View Form IR21 Records.
- . access File Form IR21 if you are filing tax clearance for another employee.

Step	Action/Note
	Successful Submission to Approver - For Preparer
	You will receive this confirmation page when your draft is successfully saved for your approver's review.
	Note: This draft, that is pending your Approver's review, is not to be considered as a submitted Form IR21 to IRAS.
	Please inform your Approver to complete the review and submit the Form IR21 by the due date given. Otherwise, the record will be deleted.
1	Click on SAVE AS PDF/PRINT icon on the top right corner to print this page or save a PDF copy for your record.
2	Next Step Section: Click hyperlinks on: View Form IR21 Records to check status of Tax Clearance (Please click here for View e-IR21 records guide) or File Form IR21 to file a new form for another employee.

Approver's View

File Form IR21



Step	Action/Note
	File Form IR21 with attachment Approver view
	Once you have retrieved the draft IR21, Approver will be brought to Consolidated Statement page please refer to the steps in Page 19 to 21 of this guide.
1	Click on Document hyperlink to view the document.
2	If the Form IR21 and document(s) are ready, check the box next to the Document approved for submission.
3	Provide the contact person's name, contact number and email address.
4	Click on SUBMIT button to send the Form IR21 to IRAS.
	Note: i) Approver could only view the document(s) uploaded by Preparer after IRAS system has scanned the document(s). Approver may see a message "Please try again after 30 minutes as file scanning is in progress." if the scanning has not been completed.
	ii) If Preparer needs to upload a revised document, Approver must remove the document and click on SAVE DRAFT . Preparer will then be able to reattach document and submit to Approver.
	iii) If approver wants to reupload the document(s) and is facing issues, please refer to Page 22 of this guide for more information.

Acknowledgement Page - Successful Submission to IRAS

1. Employee Details 2. Income Details 3. Consolidated Statement 4. Acknowledgement

Successful Submission

Your e-Filed Form IR21 is being processed. Please save this Acknowledgement page for your reference before you leave this page.

 Employer's Name
 TUVWXYZ PTE LTD
 Employer ID
 0123456789A

 Acknowledgement No.
 408957
 Date/ Time
 12 Mar 20216:00 PM

Authorised Personnel XXX

AA BB

Employee ID F1234567V Form IR21 Type ORIGINAL

Employment Period 01 Jan 2020 - 30 Apr 2021

Next Step

- . Inform your employee to update his/her latest contact details with IRAS.
- If you need to submit any supporting documents or make changes to the amount of money withheld, please email the
 details via myTax Mail.
- You may check the status of Tax Clearance via View Form IR21 Records. The Clearance Directive will be made available on myTax Portal within 3 working days from the date Form IR21 is processed.
- · Access File Form IR21 digital service if you are:
 - · making amendments to the income details.
 - · filing additional remuneration paid after year of cessation.

-	
Step	Action/Note
	Acknowledgement Page - For Approver
	You will receive this Acknowledgement page, with an acknowledgement number, upon successful submission to IRAS.
1	Click on SAVE AS PDF/PRINT icon on the top right corner to print this page or save a PDF copy for your record. Note: The acknowledgement page can also be retrieved from View Tax Clearance Notices/Letters.
2	Next Step Section: Click hyperlinks on: View Form IR21 Records to check status of Tax Clearance (Please click here for View e-IR21 records guide) or File Form IR21 to make amendments to the income details or file additional remuneration paid after year of cessation (refer to Page 27 onwards of this guide).

Amended Form IR21 filing



File Form IR21

You are now filing a Form IR21 for:

Employee ID Employment Period G7777777Z 01 Jul 2019 to 25 Dec 2020

Please select the type of filing for the employee:

Amended Form

Additional Form (Post-cessation benefits provided after year 2020)





Step	Action/Note
	File Form IR21 – Amending previous filing
1	If you need to revise Form IR21 details from previous filing, you could click on NEXT button at File Form IR21 page to begin a new filing (refer to page 4 to 6 of this guide).
	You will be prompted with the employment period of the previous Original Form IR21 submission and two selections on the type of filing you wish to submit.
	Click on the radio button of the Amended Form if you want to revise the Form IR21 details of the previous filing.
2	Click on PROCEED button to launch and complete the e-Filing pages (Refer to Page 14 – 24) Note: System will display the previous Form IR21 details if the form was filed via the new e-Filing template. Otherwise, you are required to provide the full details as the Amended Form IR21 will supersede all other Form IR21 submitted previously for the employee. The simplified Amended IR21 will only supersede any
	income previously declared for the cessation year.

Additional Form IR21 Filing



File Form IR21

You are now filing a Form IR21 for:

Employee ID

Employment Period

G7777777Z 01 Jul 2019 to 25 Dec 2020

Please select the type of filing for the employee:

Amended Form



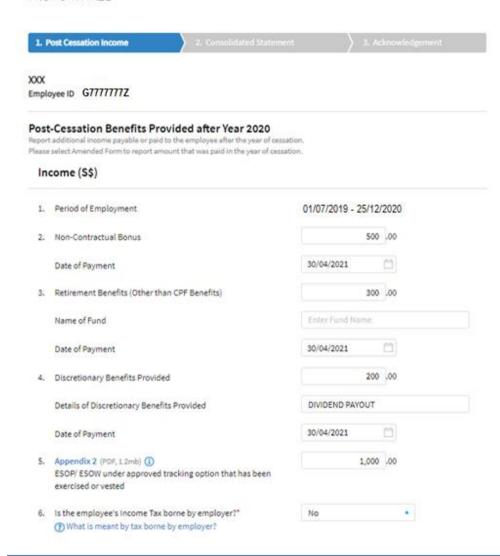




Step	Action/Note
	File Form IR21 – Reporting additional income paid after year of cessation
1	If you need to report additional income paid after cessation year, you could click on NEXT button at File Form IR21 page to begin a new filing (refer to page 4 to 6 of this guide).
	You will be prompted with the employment period of the previous Original Form IR21 submission and two selections on the type of filing you wish to submit.
	Click on the radio button of the Additional Form (Post- cessation benefits provided after year of cessation) if the employee will be receiving income which is payable after year of cessation.
2	Click on PROCEED button to launch the Post-Cessation Benefits Provided after year of cessation page.
	Note: Please verify the filing information before you submit the Additional Form IR21 (Post-cessation benefits provided after year of cessation). If you need to make changes to the previous Additional filing, please do so by submitting the form again.
	If you wish to amend the previous Additional Form IR21 filled, the Date of Payment should remain the same. Otherwise, it will be treated as additional payment.

Amended/Additional Form IR21 filing

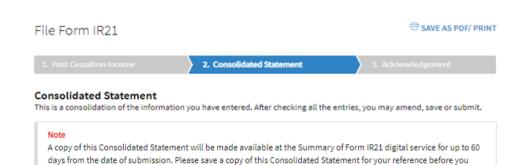
File Form IR21



Step	Action/Note
	File Form IR21 – Post-Cessation Benefits Provided after year of cessation (Part 1)
1	Complete the income details of the benefits provided after year of cessation, where applicable.

Deductions (S\$) 7. Employee's compulsory contribution to CPF/ Designated 0 .00 Pension or Provident Fund (less amount refundable/ to be refunded) 8. Donations deducted from additional income for Yayasan 0 .00 Mendaki Fund/ Community Chest of S'pore/ SINDA/ CDAC/ ECF/ Other tax exempt donations 9. Contribution deducted from additional income for Mosque 0 .00 **Building Fund** Monies Withheld for Tax Clearance 10. Amount of monies withheld for tax clearance* (1) 1,000.00 Did you withhold all monies due to employee? Next Step Proceed to Consolidated Statement Cancel this filing CANCEL PROCEED

Step	Action/Note
	File Form IR21 – Post-Cessation Benefits Provided after year of cessation (Part 2)
1	Complete the Deductions, where applicable.
2	Complete the Monies Withheld for Tax Clearance section. Note: For the "Amount of monies withheld for tax clearance", please indicate the new withheld amount (excluding the previous withheld amount filed in the Original IR21). If you are only making changes to the "Amount of Monies Withheld for Tax Clearance", please inform IRAS via myTaxMail or taxclear@iras.gov.sg. You do not need to file an Amended/Additional Form IR21.
3	Next Step Section Click on the PROCEED button on the right to view and verify the Consolidated Statement



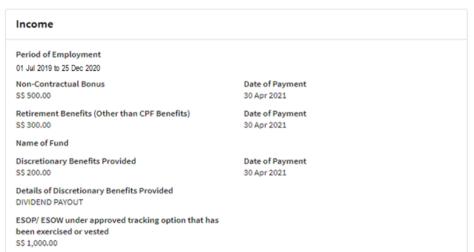
Step	Action/Note
	File Form IR21 – Post-Cessation Benefits Provided after year of cessation (Part 3)
	Consolidated Statement – Part 1
1	Check through the statement and ensure that the information reflected is true, correct and complete

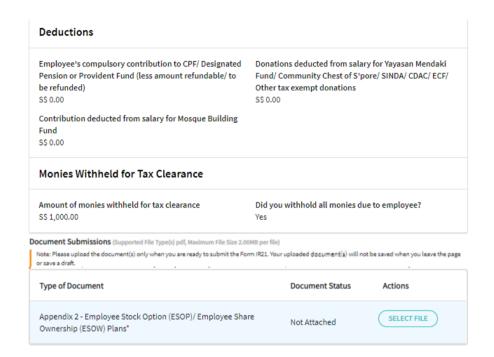
Employee Details

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Edit

Post-Cessation Benefits Provided after Year 2020





Step	Action/Note
	File Form IR21 – Post-Cessation Benefits Provided after year of cessation (Part 4)
	Consolidated Statement – Part 2
2	Check through the statement and ensure that the information reflected is true, correct and complete
	Note:i) Refer to page 22 for the guide on how Preparer submits form to Approver.
	ii) Refer to page 25 for the guide on how Approver submits form to IRAS.
	iii) Refer to page 22 and 23 for the guide on how to attach and submit documents to IRAS.

User Guide – File Form IR21 (Tax C

Contact Information

For enquiries on this user guide, please call 1800-3568300 or email taxclear@iras.gov.sq.

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